Elaine (LKK Auto)

To: Esther Lim

Cc: assignments; SUR; Veron Chen (LKKAuto); 'Huey Yon (LKKAuto)'
Subject: RE: PAPER SURVEY ON PA9349R O/Ref: D17010246MFCV

Attachments: FCI2-LKKInvoice-AC2200923.pdf; LKKAdjustment.pdf; LKKLetter-PA 9349R.pdf

Dear Esther,

Enclose Evaluation Report of PA 9349R.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Friday, 18 February 2022 9:08 AM

To: Esther Lim; Admin-D (LKKAuto); Reports (LKKAuto)

Cc: assignments; SUR

Subject: RE: PAPER SURVEY ON PA9349R O/Ref: D17010246MFCV

Dear Esther,

We are in the midst of preparing report.

Dear Report Team,

Kindly expedite- CS1/FCI22000957/Rvf3e2

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim < EstherLim@msfirstcapital.com.sg>

Sent: Friday, 18 February 2022 9:05 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments assignments@lkkauto.com; SUR subject: RE: PAPER SURVEY ON PA9349R O/Ref: D17010246MFCV">D17010246MFCV

Dear Summer

Please expedite on the paper report.

Thank you.

Regards Esther Lim Motor Claims

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 Company Reg. No. 195000106C

A Member of MS&AD INSURANCE GROUP



Change of email address
EstherLim@msfirstcapital.com.sg

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 8 February 2022 2:37 PM

To: Esther Lim < Esther Lim Esther Esther <a href="mailto:EstherLim@msfirstcapit

Cc: 'assignments' <assignments@lkkauto.com'>; 'SUR' <sur@lkkauto.com'>

Subject: RE: PAPER SURVEY ON PA9349R O/Ref: D17010246MFCV

Dear Esther,

Thank you for your email.

Dear Veron,

Kindly assist.

FYNA Our Ref: CS1/FCI22000957/Rvf3

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Esther Lim < EstherLim@msfirstcapital.com.sg>

Sent: Tuesday, 8 February, 2022 2:29 PM

To: Summer (LKK Auto) < admin-d@lkkauto.com>

Cc: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: PAPER SURVEY ON PA9349R O/Ref: D17010246MFCV

Dear Summer

Please let us have the paper survey report asap.

Thank you.

Regards Esther Lim Motor Claims

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 27 January 2022 1:40 PM

To: Esther Lim < EstherLim@msfirstcapital.com.sg >

Cc: 'assignments' <assignments@lkkauto.com'>; 'SUR' <sur@lkkauto.com'>

Subject: RE: PAPER SURVEY ON PA9349R O/Ref: D17010246MFCV

Dear Sir / Mdm,

Thank you for your assignment.

We will follow up with survey report and invoice.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Esther Lim < Esther Lim@msfirstcapital.com.sg>

Sent: Thursday, 27 January, 2022 12:59 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>

Subject: PAPER SURVEY ON PA9349R O/Ref: D17010246MFCV

Dear Summer

Kindly advise your surveyor to do a paper survey on PA9349R urgently.

The following documents are enclosed for your attention:

- 1. PRI report from LH Teo
- 2. Photographs of the damaged part
- 3. Estimate

Thank you.

Regards Esther Lim Motor Claims

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We appreciate your kind understanding. Stay safe.

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