

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 9 May 2022 2:51 PM
To: Kon Yin Siew
Cc: Ramesh; SUR; William Oh Soon Lee
Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

Dear Yin Siew,

WITHOUT PREJUDICE

Confirm Lump Sum \$8,600.00 before excess \$3,500.00 & GST and 14 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>
Sent: Saturday, 7 May 2022 10:19 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

REMINDER

Hi Shiau Chan,

Please refer to our email on 5 April 2022 and 20 April 2022.

Can we finalise the cost of repair @ L/S \$8,600.00.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.



Kon Yin Siew | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 9739 6433 |

From: Kon Yin Siew
Sent: Wednesday, April 20, 2022 7:49 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

REMINDER

Hi Shiau Chan,

Please refer to our email on 5 April 2022.

Can we finalise the cost of repair @ L/S \$8,600.00.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.
All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Kon Yin Siew | Goldbell Engineering Pte Ltd
Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |
Mobile: +65 9739 6433 |

From: Kon Yin Siew
Sent: Tuesday, April 5, 2022 12:04 PM
To: 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; Liew Si Ming <LiewSiMing@goldbell.com.sg>; William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>
Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

Hi Shiau Chan,

Please refer to the attached email.

Can we finalise the cost of repair @ L/S \$8,600.00.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Kon Yin Siew | Goldbell Engineering Pte Ltd

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, April 5, 2022 11:35 AM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; Liew Si Ming <LiewSiMing@goldbell.com.sg>;

William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>

Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

Dear Yin Siew,

Kindly send us the final bill for finalise if the repair works done.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 24 February 2022 5:48 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; Liew Si Ming <LiewSiMing@goldbell.com.sg>;

William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>

Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

Dear Yin Siew,

Received with thanks.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Sent: Thursday, 24 February 2022 4:18 PM

To: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>; Liew Si Ming <LiewSiMing@goldbell.com.sg>;

William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>

Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

Hi Shiao Chan,

Attached the servicing record and alignment report as per your requested.

Regards.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.

Kon Yin Siew | Goldbell Engineering Pte Ltd

Customer Service Advisor, Motor Claims

DID: +65 6861 0007 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 9739 6433 |

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, February 10, 2022 4:19 PM

To: Liew Si Ming <LiewSiMing@goldbell.com.sg>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

Dear Yin Siew,

And also provide us the wheel alignment report after report.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto)

Sent: Thursday, 10 February 2022 3:43 PM

To: 'Liew Si Ming' <LiewSiMing@goldbell.com.sg>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CHINA-OD SJZ 7606B DOA: 22/09/2021

Dear Yin Siew,

Kindly provide us the latest servicing record/maintenance record of above vehicle to provide the steering in order.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Liew Si Ming <LiewSiMing@goldbell.com.sg>

Sent: Thursday, 10 February 2022 2:07 PM

To: Kon Yin Siew <KonYinSiew@goldbell.com.sg>

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>

Subject: FW: CHINA-OD SJZ 7606B DOA: 22/09/2021

Hi Yin Siew,

FYA.

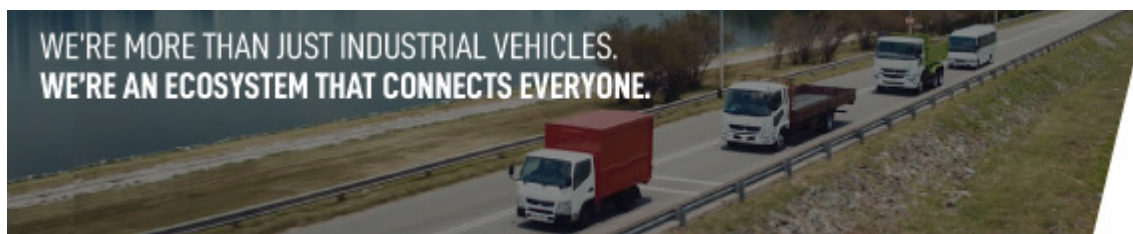
Thank You.



Liew Si Ming | Assistant, Motor Claims Admin
Goldbell Engineering Pte Ltd

t: | m: | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, February 10, 2022 2:05 PM

To: Liew Si Ming <LiewSiMing@goldbell.com.sg>

Cc: Ramesh <Ramesh@goldbell.com.sg>; SUR <sur@lkkauto.com>

Subject: CHINA-OD SJZ 7606B DOA: 22/09/2021

Dear Si Ming,

Kindly assist to forward this email to Yin Siew.

As instructed by our client, please proceed to repair the **insured vehicle SJZ 7606B on the repair cost on Lump Sum basis (Excess \$3,500).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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