

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 27 January, 2022 10:23 AM
To: frontdesk@tlmotor.com.sg; assignments; SUR
Cc: 'Wei Shong'; sharon.ten@tlmotor.com.sg; Claims Dept of CTI
Subject: RE: SNM22D200660/C02/SLA9317E/TANCHC/ RE: Arrange survey - Accident Involving SH1904T (TLM) and SLA9317E (China Taiping) on 25.01.2022

WITHOUT PREJUDICE

Dear Patricia,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>
Sent: Thursday, 27 January 2022 10:15 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200660/C02/SLA9317E/TANCHC/ RE: Arrange survey - Accident Involving SH1904T (TLM) and SLA9317E (China Taiping) on 25.01.2022

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Hi Jacqueline,

Please assign to LKK – Marcus.

Best regards,
Patricia

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, January 27, 2022 9:38 AM

To: frontdesk@tlmotor.com.sg

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200660/C02/SLA9317E/TANCHC/ RE: Arrange survey - Accident Involving SH1904T (TLM) and SLA9317E (China Taiping) on 25.01.2022

Without Prejudice

Our reference: SNM22D200660/C02/SLA9317E/TANCHC

Your reference: SH1904T

Dear Sirs,

ACCIDENT INVOLVING SLA9317E & SH1904T ON 25/01/2022

We refer to your email of 26/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors

with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 27 January 2022 9:37 AM

To: frontdesk@tlmotor.com.sg; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200660/C02/SLA9317E/TANCHC/ RE: Arrange survey - Accident Involving SH1904T (TLM) and SLA9317E (China Taiping) on 25.01.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SH1904T.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>
Sent: Wednesday, 26 January 2022 1:30 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; sharon.ten@tlmotor.com.sg
Subject: Arrange survey - Accident Involving SH1904T (TLM) and SLA9317E (China Taiping) on 25.01.2022

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Your Ref: SLA9317E

Our Ref: **SH1904T**

DOA: 25.01.2022

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible, vehicle in our premises.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



Sharon Ten

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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