Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 26 January, 2022 8:47 PM **To:** Admin A; Summer Lee (LKK Auto)

Cc: Celine Fong (LKKAuto)

Subject: RE: SNM22D200460C02: ACCIDNET CLAIM AGAINST SKN7255G

Hi TEAM

Please arrange survey.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

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From: Dennis Leong <dennisleong@motorimage.net>

Sent: Wednesday, January 26, 2022 9:48 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Chin Wen Jun <chinwenjun@motorimage.net>; Mohamad Fadzlee

<pekak@motorimage.net>

Subject: RE: SNM22D200460C02: ACCIDNET CLAIM AGAINST SKN7255G

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Dear So Chow,

Kindly arrange Steve Chen or Taufikh as surveyor.

Best Regards,

Dennis Leong

Service Advisor Motor Image Enterprises Pte Ltd 25 Leng Kee Road Singapore 159097 HP:(65)9489 9000 DID:(65)6703 8161 FAX:(65)6479 1137

Email:dennisleong@motorimage.net

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From: Chee So Chow [mailto:sochow.chee@sg.cntaiping.com]

Sent: Wednesday, January 26, 2022 9:45 AM

To: Dennis Leong <dennisleong@motorimage.net>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: LKINSTEAM < LKINSTEAM@tanchong.org >; Chin Wen Jun < chinwenjun@motorimage.net >; Mohamad Fadzlee

<pekak@motorimage.net>

Subject: SNM22D200460C02: ACCIDNET CLAIM AGAINST SKN7255G

Dear Dennis

We refer to your email of 24/01/2021.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

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From: Dennis Leong < <u>dennisleong@motorimage.net</u>>

Sent: Monday, January 24, 2022 11:13 AM

To: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Chin Wen Jun <chinwenjun@motorimage.net>; Mohamad Fadzlee

<pekak@motorimage.net>

Subject: SLC9798P CLAIM AGAINST SKN7255G

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Hi Claim Team,

Kindly refer to attachment as GEARS report and Estimate COR. Password :SLC9798P1109B

Please arrange survey for above mentioned vehicle.

Best Regards,

Dennis Leong

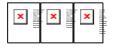
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Email:dennisleong@motorimage.net

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