Denise Tay (LKKAuto)

From: Sent: To: Cc: Subject:	MTPRI <mtpri@smrt.com.sg> Monday, 7 March 2022 11:15 AM Denise Tay (LKKAuto); Celine Fong (LKKAuto); assignments; SUR Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd) RE: Direct Settlement (RS) - Accident Involving SLG912P & SMB1474U DOA: 23.01.2022 (VEH GROUNDED)</mtpri@smrt.com.sg>
Dear Denise,	
Our reference no is BUS/01/22/5041.	
Thanks & regards Hua yen	
From: Denise Tay (LKKAuto) <denisetay@lkkauto.com> Sent: Monday, 7 March 2022 10:49 am To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; MTPRI <mtpri@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com> Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <siauchin.chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <weiteck.tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <chityan.foo@strides.com.sg> Subject: Re: Direct Settlement (RS) - Accident Involving SLG912P & SMB1474U DOA: 23.01.2022 (VEH GROUNDED)</chityan.foo@strides.com.sg></weiteck.tan@strides.com.sg></siauchin.chan@strides.com.sg></sur@lkkauto.com></assignments@lkkauto.com></mtpri@smrt.com.sg></celinefong@lkkauto.com></denisetay@lkkauto.com>	
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Dear Hua Yen,	
Please provide claim number	
Best Regards,	
Denise Tay Case Handler	
LKK Auto Consultants Pte Ltd	
Phone: 6256-3561 email: denisetay@lkkauto.com fax: 6256-4315	
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)	

From: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sent: Friday, 4 March 2022 3:21 pm

 $\textbf{To:} \ Celine \ Fong \ (LKKAuto) < \underline{celinefong@lkkauto.com} >; \ MTPRI < \underline{MTPRI@smrt.com.sg} >; \ assignments$

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) < SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) < WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < ChitYan.Foo@strides.com.sg>

Subject: Re: Direct Settlement (RS) - Accident Involving SLG912P & SMB1474U DOA: 23.01.2022 (VEH GROUNDED)

Dear Hua Yen,

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u>

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAuto) < celinefong@lkkauto.com>

Sent: Wednesday, 26 January 2022 1:29 pm

To: MTPRI < MTPRI@smrt.com.sg; assignments < assignments@lkkauto.com; SUR < sur@lkkauto.com;

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) < SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) < WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < ChitYan.Foo@strides.com.sg>

Subject: RE: Direct Settlement (RS) - Accident Involving SLG912P & SMB1474U DOA: 23.01.2022 (VEH GROUNDED)

Dear Hua Yen,

Thank you for the assignment.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: MTPRI < MTPRI@smrt.com.sg>

Sent: Wednesday, 26 January 2022 11:55 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MTPRI < MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<<u>SiauChin.Chan@strides.com.sg</u>>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

< <u>WeiTeck.Tan@strides.com.sg</u>>; Foo Chit Yan (Strides Automotive Services Pte Ltd) < <u>ChitYan.Foo@strides.com.sg</u>>

Subject: FW: Direct Settlement (RS) - Accident Involving SLG912P & SMB1474U DOA: 23.01.2022 (VEH GROUNDED)

Importance: High

Ref: TBA

Dear Ms Summer

Kindly survey on "Without Prejudice" basis.

TP: SLG912P

Insured: SMB1474U

Workshop: BORNEO MOTORS

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Ashlyn Chng < Ashlyn.Chng@inchcape.com.sg>

Sent: 24 January 2022 17:20

To: MTPRI < MTPRI@smrt.com.sg >; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)

< BeeGan.Lee@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<a href="mailto:Ana.Magnaye@strides.com.sg

Cc: Suraidah B Saidi PTCBC < Suraidah B.Saidi@inchcape.com.sg >

Subject: RE: Direct Settlement (RS) - Accident Involving SLG912P & SMB1474U DOA: 23.01.2022 (VEH GROUNDED)

Importance: High

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SMB1474U** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 / 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (<u>currently vehicle IN workshop</u>).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards, Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: <u>Ashlyn.chng@inchcape.com.sg</u>

Inchcape Centre Level 4, Bodycare Centre 2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.lexus.com.sg | www.hino.com.sg | www.suzukicar.com.sg