

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, January 27, 2022 3:56 PM
To: 'Robin Siow'
Cc: Asher Sng (LKKAuto); Admin A; claims-singapore; Jenny Toh; Joyce Cheong
Subject: RE: ACVC014979 - CIDENT INVOLVING SCN8119E & GX3663H ON 23.01.2022
INS/IC/LAW/0032/2022 DIRECT SETTLEMENT *** LKK REF: CC3/QBE22000930/Eea3
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Asher.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Robin Siow [mailto:robin.siow@qbe.com.my]

Sent: Thursday, January 27, 2022 9:59 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Joyce Cheong <Joyce.Cheong@qbe.com>

Subject: RE: ACVC014979 - CIDENT INVOLVING SCN8119E & GX3663H ON 23.01.2022 INS/IC/LAW/0032/2022 DIRECT SETTLEMENT *** LKK REF: CC3/QBE22000930/Eea3

Hi Mei Kwan,

Please find the attached GIA report as requested.

Thanks.

Regards,

Robin Siow
Claims Processing Analyst, Asia
INTL Asia Claims Processing | Asia
No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square
+603 7861 8400 |
Website
LinkedIn
Twitter

Insurance Business Asia List - Elite Women 2021, Asia Insurance Business Asia List - Top Insurance Workplaces 2020, Asia
I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 January, 2022 4:39 PM
To: Robin Siow <robin.siow@qbe.com.my>; Joyce Cheong <joyce.cheong@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: ACCIDENT INVOLVING SCN8119E & GX3663H ON 23.01.2022 INS/IC/LAW/0032/2022 DIRECT SETTLEMENT
*** LKK REF: CC3/QBE22000930/Eea3

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Robin / Joyce,

We refer to the above matter.

Please kindly assist.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.
Best Regards,
Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 January, 2022 4:37 PM

To: claims-singapore <claims-singapore@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SCN8119E & GX3663H ON 23.01.2022 INS/IC/LAW/0032/2022 DIRECT SETTLEMENT

*** LKK REF: CC3/QBE22000930/Eea3

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Tan Chong Motor Sales Pte Ltd and TP repairer proposed for a direct settlement.

Survey done on 26.01.2022.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 January, 2022 4:30 PM

To: Lawrence Teo <lawrenceteo@tanchong.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>; boo_boo_seng@tanchong.com; kwekkh@tanchong.com

Subject: RE: ACCIDENT INVOLVING SCN8119E & GX3663H ON 23.01.2022 INS/IC/LAW/0032/2022 DIRECT SETTLEMENT

*** LKK REF: CC3/QBE22000930/Eea3

Dear Lawrence,

Please provide us police report.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Wednesday, 26 January 2022 2:23 PM

To: QBE CLAIM DEPT <claims-singapore@qbe.com>; SUR <sur@lkkauto.com>

Cc: Boo Boo Seng <boo_boo_seng@tanchong.com>; Kwek Kim Hwee <kwekkh@tanchong.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: ACCIDENT INVOLVING SCN8119E & GX3663H ON 23.01.2022 INS/IC/LAW/0032/2022 DIRECT SETTLEMENT
Importance: High

Dear Office In Charge,

Our customer, CHEN HUEI MEI NEE HONG owner was insured with NTUC Insurance at the material time of the accident. The 3rd party is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$100/Day.GIA Report / Estimate attached for your action. Subject to Medical claim.

Car with us.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website:

<https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.tanchong.com%2F&data=04%7C01%7CRobin.sio%40qbe.com.my%7Cedc10f91be0943872a5a08d9e0a7606c%7Cce56fae6055d4c9fb6c99d341506a491%7C1%7C0%7C637787832156454603%7CUnknown%7CTWFPbGZsb3d8eyJWljoimC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C0&data=9wdKFqkgxQre%2BP5PjTaHJwt8VSfwilXwNsy6WF3FcvE%3D&reserved=0> ::

<https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.nissan.com.sg%2F&data=04%7C01%7C>

Crobin.slow%40qbe.com.my%7Cedc10f91be0943872a5a08d9e0a7606c%7Cce56fae6055d4c9fb6c99d341506a491%7C1%7C0%7C637787832156454603%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6lk1haWwiLCJXVCi6Mn0%3D%7C0&data=eYBmuHkdbTqyBTupWcURCYIgn4j3e9n20b3hHAqpdg%3D&reserved=0

-----Original Message-----

From: Singapore Printer

Sent: Wednesday, January 26, 2022 1:44 PM

To: Lawrence Teo <lawrenceteo@tanchong.com>

Subject: Scan Data from FX-2ECDE2

Sent by: [lawrenceteo@tanchong.com]

Number of Images: 11

Attachment File Type: PDF

Device Name: BT-TCMS-SVCADM-592607

Device Location:

[https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Foffice365mail-footer-images.s3-ap-southeast-1.amazonaws.com%2Fnissan_nim.jpg&data=04%7C01%7Crobin.slow%40qbe.com.my%7Cedc10f91be0943872a5a08d9e0a7606c%7Cce56fae6055d4c9fb6c99d341506a491%7C1%7C0%7C637787832156454603%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6lk1haWwiLCJXVCi6Mn0%3D%7C0&data=M9uwME1IN57rAMJd%2B48jcSiYUkuat9NfUr5d7Jg4IG4%3D&reserved=0]<https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nissan.com.sg%2F&data=04%7C01%7Crobin.slow%40qbe.com.my%7Cedc10f91be0943872a5a08d9e0a7606c%7Cce56fae6055d4c9fb6c99d341506a491%7C1%7C0%7C637787832156454603%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6lk1haWwiLCJXVCi6Mn0%3D%7C0&data=%2BCY1n%2F60JnlfjN74WV2n0wXgpa7wLfC0jy3SSUOKIfI%3D&reserved=0>