

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 7 April 2022 1:02 PM  
**To:** Nor Azian Binte Noordin  
**Cc:** SUR  
**Subject:** RE: SNA5110L / TP / 268846 - Towing

Dear Azian,

We refer to below email.

According to surveyor, this model is rear wheel drive and accident front portion need to use King Dolly.

The market rate for King Dolly towing fee \$100-\$180.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 7 April 2022 7:38 AM  
**To:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: SNA5110L / TP / 268846 - Towing

Dear Azian,

Will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>  
**Sent:** Wednesday, 6 April 2022 5:52 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** RE: SNA5110L / TP / 268846 - Towing

Dear Veron,

Please assist to check with our surveyor if it is necessary to tow TP veh using King Dolly after the accident. Can the wksp use normal towing to tow the veh instead of King Dolly?

May we also check what is the market rate for King Dolly towing fees?

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

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**From:** Nor Azian Binte Noordin

**Sent:** Tuesday, 22 February 2022 3:19 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>


**Subject:** RE: SNA5110L / TP / 268846 SEEK MANDATE

Dear Veron,

Recommended COR mandate is lumpsum \$8,900.00, 6 repair days.

- 1) Item no 6 : headlamp wrong pricing 1pc 2662.90 x 2
- 2) Item no20: reinforcement stay come with reinforcement . \$300.00 cancelled.

Thanks.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Monday, 21 February 2022 2:34 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>

**Subject:** FW: SNA 5110L / TP / 268846 SEEK MANDATE

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Dear Azian,

Any updates?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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**From:** Veron Chen (LKKAUTO)

**Sent:** Wednesday, 16 February 2022 10:34 AM

**To:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SNA 5110L / TP / 268846 SEEK MANDATE

Dear Azian,

Enclosed preliminary advice, adjusted report and mark estimate pf SNA 5110L

Photos upload in merimen

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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