

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 2 March 2023 10:40 AM  
**To:** Tan, Bennie-WZ  
**Cc:** Admin A; Lee, Ming-Yao  
**Subject:** RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003  
**Attachments:** VEHICLE COLLECTION FORM(SFM7887Y\_140122).pdf; VEHICLE COLLECTION FORM(SFM7887Y\_250122).pdf

Dear Bennie,

Our surveyor confirmed that TP vehicle has been repaired for the accident dated 14/01/22 prior to the accident happened on 25/01/22. We attached here with a copy of vehicle collection form provided by third party for your easy reference.

Please review and advise if we can proceed DS for 7531929468SG-003.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Sent:** Monday, February 20, 2023 11:16 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Subject:** RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

Hi Hsiao Tong

We refer to our email dated 22/10/2022.

We have been waiting to receive a response from you to date.

Please confirm if your surveyor took the after-repair photos of TPV for accident dd 14/01/2022 before the 2nd accident. Also, did the TP claimant sign the discharge document upon completion of the repair for the 1st accident for our consideration?

Best Regards

**Bennie Tan**

Deputy Manager – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

**Advanced Leave Notification:**

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

---

**From:** Tan, Bennie-WZ  
**Sent:** Saturday, 22 October 2022 2:00 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Subject:** RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

Hi Hsiao Tong

Apologies for my belated reply.

Please confirm if your surveyor took the after-repair photos of TPV for accident dd 14/01/2022 before the 2nd accident. Also, did the TP claimant sign the discharge document upon completion of the repair for the 1st accident for our consideration?

Best Regards

**Bennie Tan**  
Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

**Advanced Leave Notification:**

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 7 October 2022 8:44 am  
**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Subject:** [EXTERNAL] RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

**This message is from an external sender; be cautious with links and attachments.**

Dear Bennie,

We refer to our below email.

Please advise. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 26 August 2022 5:35 PM

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

Dear Bennie,

We refer to our below email.

Please advise. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 27 July 2022 9:48 AM

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

Dear Bennie,

We refer to our below email.

Please advise. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 1 June 2022 3:43 PM

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

**REMINDER**

Dear Bennie,

We have checked with our surveyor, third party vehicle had been repaired for the accident dated 14/01/2022 prior to accident happened on 25/01/2022.

Please advise if we can proceed DS for 7531929468SG-003.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 4 May 2022 12:16 PM

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** RE: Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

Dear Bennie,

We have checked with our surveyor, third party vehicle had been repaired for the accident dated 14/01/2022 prior to accident happened on 25/01/2022.

Please advise if we can proceed DS for 7531929468SG-003.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Sent:** Monday, 31 January 2022 11:45 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Subject:** Case Assignment TP - GBL972H / SFM7887Y - 25/01/2022 - AIG REF: 7531929468SG-003

Dear Jaslin

Reference to the above matter.

Please note OI report accident. (refer to merimem) Separately, we understand TP vehicle was involved in a previous accident with another insured of ours (SNA2399R) on **14/01/2022**.

Can you seek your surveyor's advice if TP has repaired rear portion for the accident dated 14/01/2022? Please do not commit on any liability to TP repairer at this juncture as we are still investigating this matter.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

**Advanced Leave Notification:**

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into

which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.