

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 25 January, 2022 6:03 PM
To: Selamatshahh Zainal; 'assignments'
Cc: Claims Dept of CTI; Jonathan Lim; sur@lkkauto.com
Subject: RE: OUR REF: SNM22D200037/C02/GBA1966C/TANKL & YOUR REF: GBH8241C TO CONDUCT PRS
Attachments: 8241_20220124162032.pdf

WITHOUT PREJUDICE

Dear Selamatshahh Zainal,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Sent: Tuesday, January 25, 2022 5:32 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jonathan Lim <Jonathan.Lim@ethozgroup.com>
Subject: RE: OUR REF: SNM22D200037/C02/GBA1966C/TANKL & YOUR REF: GBH8241C TO CONDUCT PRS

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Hi Tan,

Please make arrangement for Steve Chen to conduct the survey at Ethoz Tampines, 22 Tampines St 92.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, January 25, 2022 4:28 PM

To: Selamatshahh Zainal <[Selamatshahh.Zainal@ethozgroup.com](mailto:Salamatshahh.Zainal@ethozgroup.com)>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D200037/C02/GBA1966C/TANKL & YOUR REF: GBH8241C TO CONDUCT PRS

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Without Prejudice

Dear Selamatshahh Zainal,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, January 25, 2022 4:13 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'Selamatshahh.Zainal@ethozgroup.com' <Selamatshahh.Zainal@ethozgroup.com>

Subject: OUR REF: SNM22D200037/C02/GBA1966C/TANKL & YOUR REF: GBH8241C TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Kah Leong](#),

Please refer to the below appended email.

Please conduct **PRS GBH8241C** soonest possible.

Please contact our claims department **Tan Kah Leong at 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>

Sent: Monday, 24 January 2022 4:33 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jonathan Lim <Jonathan.Lim@ethozgroup.com>

Subject: Request TP Claim Survey for GBH8241C

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Dear Motor Claims,

Please assist to make arrangement for TP survey **GBH8241C** accident on 31/12/2021. Claiming against your insured GBA1966C. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 22 Tampines Street 92.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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