

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 18 February, 2022 4:05 PM
To: thanh_son.nguyen@daimler.com; kathryn.adriano@daimler.com
Cc: Admin A; Jaslin Kok (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SMT 2219P & SKR 189P ALONG/AT VIVO CITY BASEMENT CARPARK ON 22/01/2022 *** LKK REF: CC6/AIG22000913/Kra3
Attachments: tp VIDEO (1).mp4; P1260020.JPG; P1260015.JPG

Dear Sir / Madam,

We refer to the above matter.

Enclosed here with TP video and damages photo for your perusal.

In view of the evidence not in favour, we will proceed to settle the claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 14 February, 2022 3:20 PM
To: mohamed_faizal.mohd_yasin@daimler.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SMT 2219P & SKR 189P ALONG/AT VIVO CITY BASEMENT CARPARK ON 22/01/2022

Our Ref: CC3/AIG22000678/R1ra3

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMT 2219P & SKR 189P ALONG/AT VIVO CITY BASEMENT CARPARK ON 22/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SKR 189P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was opening the car door and collided with Third Party's parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.



Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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