

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 28 January 2022 1:01 PM
To: Claims Dept; Admin-D (LKKAUTO); Admin A; SUR; assignments
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 7888 X DOA 21/1/22

Dear Tony,

The quotation of paint coating \$350 is approved by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 27 January 2022 11:59 AM
To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 7888 X DOA 21/1/22

Dear Tony,

Will update you again.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 27 January 2022 11:56 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 7888 X DOA 21/1/22

Dear Veron,

Noted on the approval of repair and refer the note as below:

TO REAPPLY PAINT COATING FOR FRONT BONNET AND FRONT BUMPER (BY OWNER)- to reconfirm if policy covers

Will you update me again on this?

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

· **PREMIUMAUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachments, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other people. Thank you

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 27 January 2022 11:35 AM
To: Claims Dept; Admin-D (LKKAUTO); Admin A; SUR; assignments
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 7888 X DOA 21/1/22

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLD 7888X, (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

TO REAPPLY PAINT COATING FOR FRONT BONNET AND FRONT BUMPER (BY OWNER)- to reconfirm if policy covers

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Tuesday, 25 January 2022 2:17 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 7888 X DOA 21/1/22

Dear Sur,

Kindly assist following up repair approval.

The survey has been carried out by Adrian.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachments, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other people. Thank you

From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 21 January 2022 11:43 AM
To: 'Claims'; 'Admin A'; 'SUR'; 'assignments'
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SLD 7888 X DOA 21/1/22

Dear Jennis,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 21 January, 2022 11:31 AM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SLD 7888 X DOA 21/1/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 25/1/22 @ 09:45AM @ Ubi. Owner waiting

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Ideas start the future.

The new, fully electric
Audi RS e-tron GT



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you