

## Veron Chen (LKKAUTO)

---

**From:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Sent:** Friday, 28 January 2022 12:48 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts; SUR  
**Subject:** RE: AIGENCRYPT RE: SLD 7888X-DOA: 21/1/2022 (AIG REF: 9340482916SG)

Hi Veron,

This is noted. The quotation of \$350 is approved.

Thank you.

Thanks and regards,

**Syaza Irdina Azlan**  
**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto  
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore  
[Tel:65-68307871](tel:65-68307871)

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, January 28, 2022 12:42 PM  
**To:** Azlan, Syazairdina <Syazairdina.Azlan@aig.com>  
**Cc:** Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>  
**Subject:** [EXTERNAL] RE: AIGENCRYPT RE: SLD 7888X-DOA: 21/1/2022 (AIG REF: 9340482916SG)

This message is from an external sender; be cautious with links and attachments.

Dear Azlan,

The \$1,300 is the before accident coating amount.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315


Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>  
**Sent:** Friday, 28 January 2022 12:24 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: AIGENCRYPT RE: SLD 7888X-DOA: 21/1/2022 (AIG REF: 9340482916SG)

Hi Veron,

Kindly confirm whether the \$1,300 is the before accident coating amount.

 **Revol Carz Makeover Pte Ltd**  
42 Toh Guan Road East #01-75  
Enterprise Hub S608583  
Tel: 62679331  
Website: [www.revol.com.sg](http://www.revol.com.sg)  
Email: [enquiry@revol.com.sg](mailto:enquiry@revol.com.sg)

Invoice  
2020/03/06789

**Name:** JEREMY YEO  
**Address:** CONFIDENTIAL  
**Tel:** CONFIDENTIAL  
**Email:** CONFIDENTIAL

**Car Make Model:** AUDI A3 SPORTBACK  
**Car Plate No:** SLD7888X

Date: 29 Mar 2

Description	Amount
<b>ZeTough Titanium Exquisite Program</b> 1 x ZeTough Foundation. 2 x ZeTough Maintenances.  New car	<b>\$1300.00</b>
<b>Total Amount:</b>	<b>\$1300.00</b>

**Our In House Services**

- Paint Protection & Grooming
- Third Party Insurance Claims
- Paintless Dent Removal
- Car Servicing & Repair
- Panel Beating & Respray Works
- Vehicle De-registration

Thanks and regards,

**Syaza Irdina Azlan**  
**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto  
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore  
[Tel:65-68307871](tel:65-68307871)

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Friday, January 28, 2022 9:51 AM

**To:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>  
**Cc:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: AIGENCRYPT RE: SLD 7888X-DOA: 21/1/2022 (AIG REF: 9340482916SG)

This message is from an external sender; be cautious with links and attachments.

Dear Azlan,

Attach paint coating invoice for your review.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>  
**Sent:** Friday, 28 January 2022 9:24 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>  
**Subject:** AIGENCRYPT RE: SLD 7888X-DOA: 21/1/2022 (AIG REF: 9340482916SG)

Hi Veron,

It is covered under Fixtures & Accessories coverage with amount limit of \$5,000.

Insured will need to provide us the quotation to reapply the paint coating for the affected parts only for our review.

**Thanks and regards,**

**Syaza Irdina Azlan**

**AIG**

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore

[Tel:65-68307871](tel:65-68307871)

[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, January 27, 2022 11:40 AM  
**To:** Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>  
**Subject:** [EXTERNAL] SLD 7888X-DOA: 21/1/2022 (AIG REF: 9340482916SG)

This message is from an external sender; be cautious with links and attachments.

Dear Azlan,

Please assist to check below cover in the policy.

**TO REAPPLY PAINT COATING FOR FRONT BONNET AND FRONT BUMPER (BY OWNER)**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.