

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 18 May 2022 9:38 AM
To: Veron Chen (LKKAUTO); Admin A; CS A Team
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SMT440D - OD AIG - SURVEYED 25 JAN 22
Attachments: SMT 440 D - AIG OD 21012022.pdf

Dear Veron,

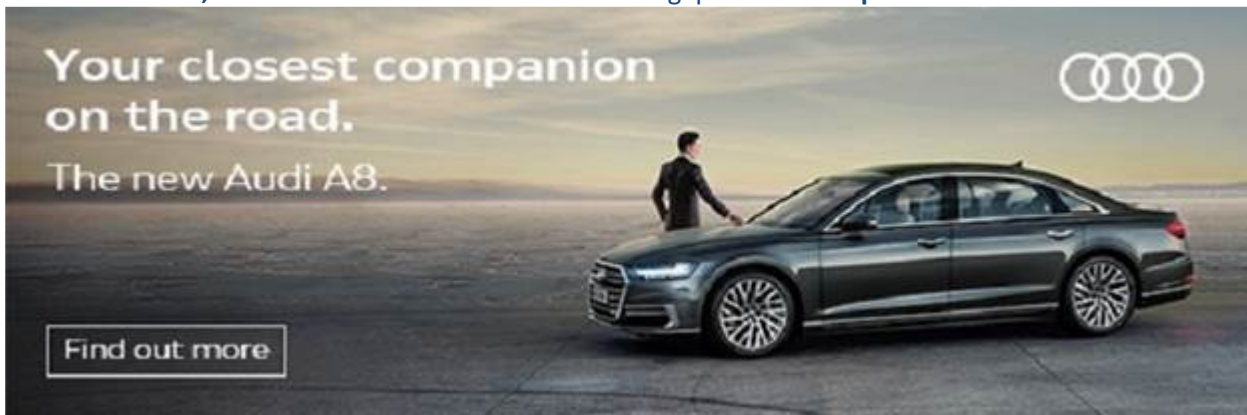
Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for payment upon receipt.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 4 April 2022 11:25 AM
To: Carrine Leong <carrine.leong@premiumauto.com.sg>; boojohnny@gmail.com; claims@premiumauto.com.sg
Cc: jiayee.yap@premiumauto.com.sg; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SMT440D - OD AIG - SURVEYED 25 JAN 22

Dear Carrine,

Confirm repair cost of \$19,958.72 @ 6 days

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 4 April 2022 11:13 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; boojohnny@gmail.com; claims@premiumauto.com.sg

Cc: jiayee.yap@premiumauto.com.sg; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: RE: FINAL REVISION - SMT440D - OD AIG - SURVEYED 25 JAN 22

Dear Veron,

6 days ok.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 21 March 2022 11:04 am

To: (boojohnny@gmail.com) <boojohnny@gmail.com>; claims@premiumauto.com.sg

Cc: jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: FW: FINAL REVISION - SMT440D - OD AIG - SURVEYED 25 JAN 22

Dear Mr Boo,

Remain 6 repair days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 15 March 2022 4:28 PM

To: (boojohnny@gmail.com) <boojohnny@gmail.com>

Cc: jiayee.yap@premiumauto.com.sg; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>;
claims@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>

Subject: FW: FINAL REVISION - SMT440D - OD AIG - SURVEYED 25 JAN 22

Dear Mr Boo,

Remain 6 repair days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: Monday, 14 March 2022 9:13 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; 'Claims' <claims@premiumauto.com.sg>; glory.tan@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SMT440D - OD AIG - SURVEYED 25 JAN 22

Hi Veron,

I've checked the finalize. Remain 6 repair days.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 14 March 2022 3:41 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>

Subject: FINAL REVISION - SMT440D - OD AIG - SURVEYED 25 JAN 22

Hi Steve and all,

Revised estimate, re-survey docs is attached. Photographs will be furnished from Benoi Center.

Please confirm repair cost of \$19,958.72 @ 8 days exclude 2 Sundays, 2 PH & 1 offday- CNY.

Total - 13 days.

ASIDE GLORY - Pls furnish photographs to Steve - LKK.

Your early closure is well appreciated.

Best regards - Johnny Boo