

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 25 January, 2022 4:40 PM
To: Corene Chong; Nancy Lam; Celeste Ng; Hui Ting Tang; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D200621/C02/GBK4048E/LEWLC / FW: Our client's vehicle no.GU67P (AC); Your insured's vehicle no. GBK4048E (CHINA) DOA 24/01/2022 - PRI
Attachments: DRAFT REPORT.pdf; Alpha Car - Pre-Repair Notice (CHINA)(GU67P).pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Corene Chong <corene@crossbordersllc.com>
Sent: Tuesday, 25 January 2022 4:35 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Nancy Lam <nancy@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200621/C02/GBK4048E/LEWLC / FW: Our client's vehicle no.GU67P (AC); Your insured's vehicle no. GBK4048E (CHINA) DOA 24/01/2022 - PRI

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Dear Jenny

1. We refer to your email dated as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a)	MR. RAJAN	ST APPRAISAL SERVICES -
b)	Marc Ananda	United Appraisal and Management Pte Ltd
c)	Dennis Yap	PAL'S Appraiser Pte Ltd
d)	Yap Teck Lee	LCW Appraiser Pte Ltd
e)	Yap Teck Chye	MC-Coy Appraiser Pte Ltd
f)	Dixon Yeo	Treasure Appraiser Pte Ltd
h)	Amas Ong	AEON Auto Consultants LLP
i)	Andrew How	Prominent Appraiser Services
g)	Ng Kong Beng Patrick	Carlink Consultancy

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Corene

TEL: 6438 1323 (ext 2004)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

**** IMPORTANT - CROSSBORDERS LLC COVID 19 ADVISORY ****

1. **Due to the current COVID 19 situation, our office has implemented full Business Continuity Plans (BCP) and adopted Safe Distancing Measures in our premises.**
2. **For the health and safety of everyone, if you need to visit our office, please take note that we will only allow the client to enter our office. Please do not have anyone accompanying you who is not related to the transaction / matter, such as your child(ren), spouse, fiancé/ fiancée and friend(s).**
3. **We seek your understanding that your requests and/ or our replies may be delayed as we and/ or the parties that we liaise with are operating on reduced manpower/ split teams/ work from home arrangements during this period until further notice.**

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 25 January 2022 3:01 PM

To: nancy@crossbordersllc.com; corene@crossbordersllc.com; celeste@crossbordersllc.com; Tang Hui Ting
<huiting@crossbordersllc.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200621/C02/GBK4048E/LEWLC / FW: Our client's vehicle no. GU67P (AC); Your insured's vehicle no. GBK4048E (CHINA) DOA 24/01/2022 - PRI

Without Prejudice

Our reference: SNM22D200621/C02/GBK4048E/lewlc (insured yet to lodge report)

Your reference: GU67P

Dear Sirs / Madam,

ACCIDENT INVOLVING GBK4048E & GU67P on 24/01/2022

We refer to your email of 25/01/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 25 January 2022 2:56 pm
To: nancy@crossbordersllc.com; corene@crossbordersllc.com; celeste@crossbordersllc.com; Tang Hui Ting <huiting@crossbordersllc.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200621/C02/GBK4048E/LEWLC / FW: Our client's vehicle no.GU67P (AC); Your insured's vehicle no. GBK4048E (CHINA) DOA 24/01/2022 - PRI

Without Prejudice
Save as to costs

Dear Jenny,

Please conduct PRS for GU67P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Tuesday, 25 January 2022 12:24 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
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WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 25 January 2022 for your kind attention

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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