

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 25 January, 2022 4:12 PM
To: Eve Tan; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D200619/C02/YP8173B/CHNGPW & YOUR REF: SLN5407L TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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WISHING YOU A PROSPEROUS
AND JOYOUS LUNAR NEW YEAR !

From: Eve Tan <Eve.tan@ow.sg>
Sent: Tuesday, January 25, 2022 4:04 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D200619/C02/YP8173B/CHNGPW & YOUR REF: SLN5407L TO CONDUCT PRS

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Dear Adeline,

We appoint LKK – Kenneth Kong

Thank you.

Best Regards,

Eve Tan (Ms.)

Motor Claims Assistant

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 25 January 2022 4:01 pm
To: Eve Tan <Eve.tan@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D200619/C02/YP8173B/CHNGPW & YOUR REF: SLN5407L TO CONDUCT PRS

Without Prejudice, Save as to Costs

Our reference: **SNM22D200619C02/YP8173B/Chngpw**
Your reference: SLN5407L

Dear Sirs

ACCIDENT INVOLVING YP8173B & SLN5407L ON 24/01/2022

We refer to your email of 24/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, January 25, 2022 2:36 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; 'Eve.tan@ow.sg' <Eve.tan@ow.sg>

Subject: OUR REF: SNM22D200619/C02/YP8173B/CHNGPW & YOUR REF: SLN5407L TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Adeline](#),

Please refer to the below appended email.

Please conduct **PRS SLN5407L** soonest possible.

Please contact our claims department Adeline Chng at 6389 6155 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Eve Tan <Eve.tan@ow.sg>
Sent: Monday, 24 January 2022 3:18 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>
Subject: PRI - SLN5407L CLAIMING AGAINST YP8173B (CHINA TAIPING), DOA: 24/01/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,
Eve Tan (Ms.)
Motor Claims Assistant

OPTIMA//WERKZ™ PTE. LTD.

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