

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 25 January, 2022 4:10 PM
To: JWG CLAIMS; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D200590/C02/SLE5265B/LEWLC & YOUR REF: SMD7049P TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Tuesday, 25 January 2022 4:06 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D200590/C02/SLE5265B/LEWLC & YOUR REF: SMD7049P TO CONDUCT PRS

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Without Prejudice

Dear Sir/Madam,

We would like to engage LKK to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Tuesday, 25 January 2022, 03:34:35 pm SGT, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200590/C02/SLE5265B/lewlc

Your reference: SMD7049P

Dear Sirs / Madam,

ACCIDENT INVOLVING SLE5265B & SMD7049P on 24/01/2022

We refer to your email of 24/01/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 25 January 2022 3:31 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; jwg.claims@yahoo.com
Subject: OUR REF: SNM22D200590/C02/SLE5265B/LEWLC & YOUR REF: SMD7049P TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jenny](#),

Please refer to the below appended email.

Please conduct **PRS SMD7049P** soonest possible.

Please contact our claims department Jenny Lew at 6389 6172 the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Monday, 24 January 2022 6:16 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SMD7049P

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Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING **SMD7049P**, **SLE5265B** & **XE8989J** ALONG **AYE TOWARDS CTE / TIONG BAHRU SIDE** ON **24/01/2022 @ 0925HRS.**

We are instructed to notify you of a road accident on **24 Jan 2022** at about **0925 hours** along **AYE TOWARDS CTE / TIONG BAHRU SIDE** involving our client's vehicle registration number **SMD7049P** and vehicle registration number **SLE5265B** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592