

**RE: PRI ARRANGEMENT FOR VEHICLE: SGT7277J FWD VEH NO: FBJ3580X DOA: 21.01.2022**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 1/25/2022 10:16 AM

To: 'Venessa Chan - SGUser' <venessa.chan@fwd.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Motor Claims SG - SG Common' <motorclaims.sg@fwd.com>; 'Josey Loh Kah Wai - SGUser' <josey.loh@fwd.com>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>

**Sent:** Tuesday, 25 January, 2022 10:09 AM

**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

**Cc:** Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>

**Subject:** PRI ARRANGEMENT FOR VEHICLE: SGT7277J FWD VEH NO: FBJ3580X DOA: 21.01.2022

Hi LKK Team,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Best Regards,

**Venessa Chan**

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>  
**Sent:** Monday, 24 January 2022 12:36 pm  
**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>  
**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Fong Sock Lan - SGUser <[socklan.fong@fwd.com](mailto:socklan.fong@fwd.com)>  
**Subject:** [EXTERNAL] Re: PRI ARRANGEMENT FOR VEHICLE: SGT7277J FWD VEH NO: FBJ3580X DOA: 21.01.2022

Sorry there was some miscommunication on our side. We would like to engage **LKK AUTO CONSULTANTS PTE LTD** to conduct the PRI. Sorry for any inconvenience caused.

***Warmest Regards,***  
**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Friday, 21 January 2022, 04:09:40 pm SGT, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

Dear Sir/Madam,

Thank you for your selection of Ajax Inspection Services Pte Ltd.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>

**Sent:** Friday, 21 January 2022 4:01 pm

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Josey Loh Kah Wai - SGUser <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>;  
Fong Sock Lan - SGUser <[socklan.fong@fwd.com](mailto:socklan.fong@fwd.com)>

**Subject:** [EXTERNAL] Re: PRI ARRANGEMENT FOR VEHICLE: SGT7277J FWD VEH NO: FBJ3580X DOA:  
21.01.2022

We would like to engage **AJAX INSPECTION SERVICES PTE LTD** to conduct the PRI.

***Warmest Regards,***

**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Friday, 21 January 2022, 02:59:35 pm SGT, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 21.01.2021 of the PRI Notice of your client's vehicle SGT7277J;

Please find our panel surveyors as follows: -

1. INFINITI APPRAISAL SERVICE
2. AJAX INSPECTION SERVICES PTE LTD
3. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [.motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

Best Regards,

Venessa Chan  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>  
**Sent:** Friday, 21 January 2022 2:47 pm  
**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>  
**Subject:** [EXTERNAL] PRI ARRANGEMENT FOR VEHICLE: SGT7277J

## NOTICE OF ACCIDENT

To: FWD SINGAPORE PTE. LTD.

**6 Temasek Boulevard**

**#18-01 Suntec Tower 4**

**Singapore 038986**

Email: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **21/012022** at about **11:35hrs** along **NORTH BRIDGE ROAD INFRONT OF GOLDEN LANDMARK** involving our client's vehicle registration number **SGT7277J** and vehicle registration number **FBJ3580X** driven by you or your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

***Warmest Regards,***

**C.S.ONG AUTO PTE LTD**

Blk 10, Ang Mo Kio Ind Park 2A,  
#02-16 AMK Autopoint, Singapore 568047  
Tel: 6484 1933 | Fax: 6484 1922  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

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