

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Date:** Thu, 02 Mar 2023 23:33 +0800  
**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022  
**Attachments:** 1 (Access the files in Attachments panel)

*Message Classification: **Strictly Confidential***

Dear Hsiao Tong

Attached herewith OI SAS report for your perusal.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Adeline Chng  
**Sent:** Wednesday, February 22, 2023 12:38 PM  
**To:** 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

**Without Prejudice, Save as to Costs**

Dear Hsiao Tong

Just get insured quoted the reporting center policy number DMCVSNW00115662100.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, February 22, 2023 12:34 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

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[Strictly Confidential]

Dear Adeline,

Insured informed us that he is not able to locate a copy of insurance cert.

Please advise if you are able to share a copy of insured's insurance cert for reporting purpose.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, February 10, 2023 4:39 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

Dear Adeline,

As spoken, we have contacted insured at 8433 0168 regards to this matter. He will get his driver to lodge the report ASAP.

We will follow up with insured closely.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Friday, 3 February 2023 9:21 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

[Strictly Confidential]

Dear Hsiao Tong

Have your side follow up on ANR? Can I have the follow up document so that we can proceed to do the necessary?

Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, September 16, 2022 3:00 PM

**To:** Asher Sng (LKK Auto) <[ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Adeline Chng

<[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

[Strictly Confidential]

**LKK REF - CC6/CTI22000883/rs3**

**CTI REF - SNM22D200652/C02/GBL5076L/CHGNPW – ACCIDENT NOT REPORTED**

Dear Asher

Please assist to notify M/S JSE TECHNOLOGY PTE LTD via email at [jse\\_tech@singnet.com.sg](mailto:jse_tech@singnet.com.sg) (based on their SAS report for later accident)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城  
TaipingSG

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**From:** Adeline Chng  
**Sent:** Tuesday, 5 April 2022 4:40 pm  
**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

Dear Asher

Address: 3 SOON LEE STREET  
#02-35 PIONEER JUNCTION  
Singapore 627606

Contact no: 84330168

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175  
W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping  
SG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, April 5, 2022 4:05 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

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Hi Adeline,

We refer to the email below.

Kindly provide insured details for us to send non reporting letter to insured.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note:** *We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Tuesday, 5 April 2022 15:31  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - SNM22D200652/C02/Chngpw) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

Dear Asher

We refer to the above matter.

Please be informed that our insured has yet to file accident report.

Please assist to follow up from your end.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Friday, March 25, 2022 3:35 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - TBA) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

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Hi Sir,

We refer to the above matter.

Kindly advise is insured reported, if so please forward us a copy.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Thursday, 27 January 2022 9:34 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBL 5076L (OI : CTI - TBA) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

Dear Su li/Jaslin

Please be advised that our insured has yet to file accident report.

**NOTICE :**

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Thank you.

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, January 25, 2022 4:46 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBL 5076L (OI : CTI - TBA) and GBG 8770Y (TP : LKK REF - CC6/CTI22000883/rs3) on 15/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**