

## Veron Chen (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 27 January 2022 6:23 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** FW: [EXTERNAL] - Re: PC7674D and SMD7120R DOA 21.1. 22  
**Attachments:** VID-20220127-WA0033.mp4; VID-20220127-WA0035.mp4

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Olivia Lau (LKKAuto) <olivialau@lkkauto.com>  
**Sent:** Thursday, 27 January, 2022 6:14 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** FW: [EXTERNAL] - Re: PC7674D and SMD7120R DOA 21.1. 22

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**From:** Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>  
**Sent:** Thursday, 27 January 2022 6:13:36 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: [EXTERNAL] - Re: PC7674D and SMD7120R DOA 21.1. 22

Isn't TP liable ??

Dhanya -Please follow up please

Meka

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**From:** Lucy Chin Hiong Yun <[lucychin@comfortdelgrobus.com.sg](mailto:lucychin@comfortdelgrobus.com.sg)>  
**Sent:** Thursday, 27 January 2022 6:10 pm  
**To:** Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>  
**Cc:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Subject:** [EXTERNAL] - Re: PC7674D and SMD7120R DOA 21.1. 22

Dear Meka

Please refer to attached video

Regards,

Lucy  
ComfortDelGro Bus Pte Ltd  
205 Braddell Road  
Blk C Extension 2, Level 2M  
Singapore 579701  
Contact No : 91014602

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**From:** Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>  
**Sent:** Thursday, 27 January 2022 5:24 pm  
**To:** Lucy Chin Hiong Yun <[lucychin@comfortdelgrobust.com.sg](mailto:lucychin@comfortdelgrobust.com.sg)>  
**Cc:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Subject:** FW: PC7674D and SMD7120R DOA 21.1. 22

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Very Urgent

Dear Lucy

We need to establish if our Bus driver was liability or otherwise for this case.

Appreciate your assistance to forward CCTV footage from our bus on an urgent basis so that we can ascertain the same:

Dhanya – please follow up :

Adequacy of reserves for TPPD and TPI T- TP says her passenger suffered injuries arising from this accident.

Please follow up. Please upload to merimen this email please

ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	Yes
Reasons for not uploading a video of the accident .....	DRIVER DID NOT PROVIDE AT
Was there any audio recorded? .....	No

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**From:** Mekavathanan Sarangapani  
**Sent:** Thursday, 27 January 2022 5:21 pm  
**To:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>; 'KKLau' <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; 'Olivia Lau (LKKAuto)'

Dear LKK team

Do we have CCTV footages from respective vehicles - have we asked for the same yet ?

A: TP's version :

DESCRIPTION OF CIRCUMSTANCES OF THE ACCIDENT

on 21 Jan 2022 at about 18:25 I was driving along  
 1. BIK 134 Jurong East central to ward Jurong Town Hall.  
 I was driving at lane two. The Bus PC7674D came out  
 from the Bus stop and hit my left door and lost control  
 and stop. I and my husband came down and check our  
 car. The damage is bad. We waited for TP and Tow to  
 come.

**Brief Details**

On 21-01-2022 at about 1830hrs I was driving along the said location at the right side of a two lane road. I then noticed a SBS bus on the left side of the road. I proceeded to signal and drive to the left lane however the SBS bus did not give way and eventually collided with my vehicle head to side. The impact of the collision led my vehicle to swerve sideways. There was only police at scene however no ambulance. My husband who was the passenger then suffered abrasion on his right shoulder however have not seek medical attention.

The damage of my vehicle is as follows

- 1) Left rear door unable to open and scratched
- 2) Left front bumper crashed
- 3) Left front boot cracked
- 4) Left side of the windscreen cracked
- 5) Vehicle registration plate dismantled
- 6) Airbag burst and engine oil leaked

ATTACHMENT(S)

- Are accident photos available for attachment? .....
- Was there any video captured by Car Camera? .....
- Reasons for not uploading a video of the accident .....
- Was there any audio recorded? .....



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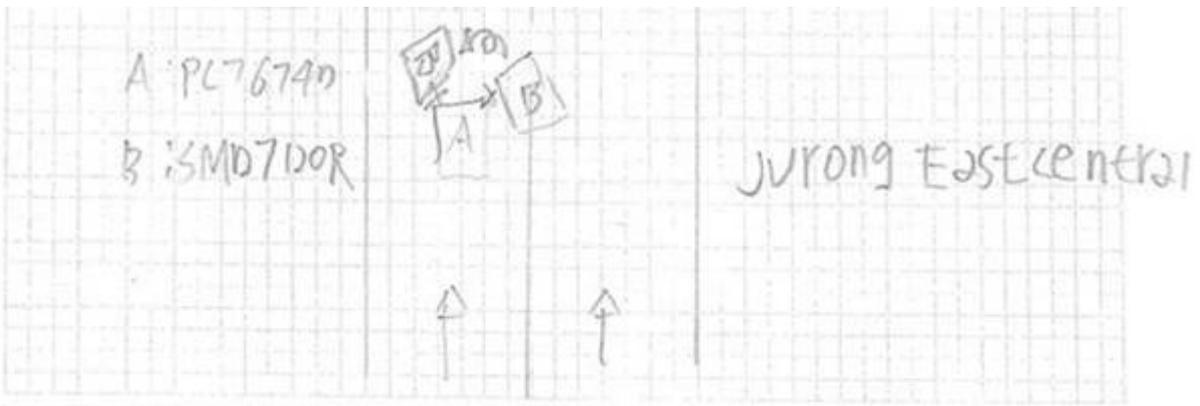
**CLAIM SUBFOLDER DETAILS**

Insured:	
Main Claimant:	-
Vehicle Reg. No.:	<b>SMD7120R</b>
Claim Type:	<b>TP ... [ MRMCaseID: SG1063792 ]</b>
Vehicle Reg. No. (Insured):	<b>PC7674D</b>
Repairer:	<b>SPEEDWERKZ PTE LTD (HQ) PROFILE</b> 13 Kaki Bukit Road 4, #01-20 Bartley Biz Centre, 14780
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Bhargavi Purush</b>
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Thevan Thomas Karthik</b>
Init. Est. Repair Costs:	5,000 - 6,000

B : Insured - Insured has CCTV footage :







DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

21/1/2022 下午 18:17 分在 禧街 对 右 边 有 个 情况 下 撞 到  
 先 自 右 前 边 说 说 一 对 方 车 辆 转 弯 撞 上 我 的 右 边  
 在

Translate:

21/1/22 afternoon 1817 at Jurong East Central the other party without safety measure collided onto my bus front right and turn and hit my left side.

Best Regards,

**Mekavathanan**  
**HOD**  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
**64 Cecil Street, #04/#05 IOB Building, Singapore 049711**  
**DID: 6347 6105 Fax: 6224 4174**



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ComfortDelGro Bus Pte Ltd [Registration No. 199607256W]

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