

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 6 December 2022 9:09 am
To: knfmoving@gmail.com; khairizamrii@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBJ9496S (CHINA TAIPING) AND SLL882R AT/ALONG SARACA HILL ON 03/12/2021

Our Ref: CC6/CTI22000875/Uea3

Insured Name : K&F MOVING
Insured Driver : Muhammad Khairi Bin Zamri

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ9496S (CHINA TAIPING) AND SLL882R AT/ALONG SARACA HILL ON 03/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLL882R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Wednesday, 1 February 2023 3:34 PM
To: Irene Tay; Mei Kwan (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Cc: Chee So Chow
Subject: RE:LKK Surveyor Report & Photos / SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021
Attachments: LKK Surveyor Report & Photos_compressed.pdf

Dear Irene,

We refer to the above matter and your email below.

Please find enclosed herewith a copy of Surveyor Report & Photos for your perusal. Thank you.

With warmest regards,
Ezlyna

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 31 January 2023 10:29 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear All,

Please advise what is the status as I am waiting for you to upload survey report.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Irene Tay
Sent: Wednesday, 25 January 2023 9:34 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear Mdm,

Please upload report now.

Third party has already pass to solicitor to handle. Please upload report before they proceed.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 28 January 2022 12:23 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D200650/C02/SNM22D200650/CHEESC.

Dear So Chow,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 28 January 2022 10:32 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, January 28, 2022 9:51 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear Sir,

Appreciate can extend all documents and emails in follow up email for processing.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 27 January 2022 1:02 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Boon Sen,

We refer to the email below.

Typo error, insured vehicle number should be read as GBJ 9496S.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 27 January 2022 12:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBL9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear Sir,

No cover for GBL9496S.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 January 2022 4:23 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBL9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 882R at M/s My Car Consultant Pte Ltd on 25/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.