

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Wednesday, 1 February 2023 3:34 PM
To: Irene Tay; Mei Kwan (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Cc: Chee So Chow
Subject: RE:LKK Surveyor Report & Photos / SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021
Attachments: LKK Surveyor Report & Photos_compressed.pdf

Dear Irene,

We refer to the above matter and your email below.

Please find enclosed herewith a copy of Surveyor Report & Photos for your perusal. Thank you.

With warmest regards,
Ezlyna

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 31 January 2023 10:29 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear All,

Please advise what is the status as I am waiting for you to upload survey report.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tay
Sent: Wednesday, 25 January 2023 9:34 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear Mdm,

Please upload report now.

Third party has already pass to solicitor to handle. Please upload report before they proceed.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 28 January 2022 12:23 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D200650/C02/SNM22D200650/CHEESC.

Dear So Chow,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 28 January 2022 10:32 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, January 28, 2022 9:51 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D200650/C02/SNM22D200650/CHEESC / RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear Sir,

Appreciate can extend all documents and emails in follow up email for processing.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 27 January 2022 1:02 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBJ9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Boon Sen,

We refer to the email below.

Typo error, insured vehicle number should be read as GBJ 9496S.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 27 January 2022 12:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBL9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

Dear Sir,

No cover for GBL9496S.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 January 2022 4:23 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBL9496S (OI : CTI - TBA) AND SLL882R (TP : LKK REF - CC6/CTI22000875/Uea3) on 03.12.2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 882R at M/s My Car Consultant Pte Ltd on 25/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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