Ventures Auto Pte Ltd Letter of Demand

Our Ref:

SLU 7876 R

19/May/2022

AIG Asia Pacific Insurance Pte. Ltd 78 Shenton Way #09-16 AIG Building Singapore 079120

Dear Sir/Mdm:

ACCIDENT INVOLVING SLU7876R AND SLN1810G ON 20-JAN-2021 AT ALONG TANJONG RHU ROAD

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>						Amount	
Repair Costs S						14,766.00	
Loss of Rental	\$150.00	X	16	days	\$	2,400.00	
Loss Of Use	\$0.00	X	0	days	\$	-	
Search Fees (LTA)					\$	7.45	
Surveyor fees					\$	-	
Others Claim					\$:-	
				Amount	\$	17,173.45	

Please look into our client claims and let us hear from you shortly.

Thank you

George Tan

Ventures Auto Pte Ltd

Tel: 8399 6267

email: venturesautopl@gmail.com

VENTURES AUTO PTE LTD

5(670486)

REG: 202143430K



LETTER OF AUTHORIZATION

Accident involving my vehicle SLY 7876R & SLN 1810G on 20/1/2022 at along
I/We,
I/We further authorize VENTURES AUTO PTE LTD to claim against the driver and/or the owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of use/rental, and etc of my vehicle on my bahalf and for the own benefit.
You are further authorized to appoint your solicitor and give instruction in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.
I further authorize you and/or your representative(s) to sign all and any documents including but not limited to Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss of use/rental and etc, as well as legal fee and all disbursements related thereof.
I hereby undertake to co-operate with you and render you all the assistance (Including the re-inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party.
Owner Signature / Company Stamp / Date
Name : Poon Siew Kwong NRIC : S73306765 HP Tel : 9452 4774 Address : BLK 486 Segar Road #10-526

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>VENTURES AUTO PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$16,000.00</u> (Global Sum) for vehicle no. <u>SLU 7876R</u> that was damaged pursuant to the accident which occurred on <u>20/01/2022</u> (date) along <u>TANJONG RHU ROAD</u> (location) involving vehicle no/s <u>SLN 1810G</u>.

This is pursuant to the inspection conducted on 21/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>POON SIEW KWONG (PAN ZHAOGUANG)</u> (the third party claimant") of vehicle no. <u>SLU 7876R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLU 7876R</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of	(month) 20 32 (year)
TXX	SAUTO OF THE SECOND STATE
Signed by appointed surveyor	Signed by "the workshop" (with chop)



Ventures Auto Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing), Singapore 415933. Reg: 202143430K

TAX INVOICE

Bill To: AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 AIG Building Singapore 079120 Invoice: PI0022 Date: 19/May/22

Description			Amount	
SLU 7876 R - Toyota Altis		\$ 13,800.0		
Date of Accident: 20/01/2022				
Lump Sum Repair for Third Party Claim				
		æ		
	Total	\$	13,800.00	
	GST	\$	966.00	
	Subtotal	\$	14,766.00	

All cheque payments should be crossed and made payable to "VENTURES AUTO PTE LTD"

UEN NO: 202143430K

Please indicate the invoice no. on the reverse side

VENTURES AUTO PTE LTD

Auto Star Automotive Pte Ltd

23 Kaki Bukit Ave 4

04-01

Singapore 415933

autostar.automotive@yahoo.com

Company Registration No. 202029008Z



ADDRESS

Poon Siew Kwong

BLK 486 Segar Road

#10-526

Singapore 670486

is Wolfer & Maran

INTO ESTADA VARIA EN ESTA

SLP 6679 B - Chevrolet Orlando

Rental Period: 26/1/2022 - 10/2/2022

\$150 x 16 days

a de la companie de l

(Replacement Vehicle: SLU 7876 R)

AMOUNT

2,400.00

Cheque should be crossed and made to Auto Star Automotive Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

20000-1

Esta Eleje Neje)

Accepted By

Accepted Date

We appreciate your business and look forward to serve you again soon.



VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR	Veh No: SLP 6679 B Replace Veh No:	5/11 202/ n
Name: (as in I/C) POON SIEW KWONG	Mileage Out: Mileage Out:	200 18 16 10
NRIC / Passport No.: \$ 7330676 J	Make & Model Chevrolet Make & Model	
NRIC / Passport No.: \$ 7330676 J Address (Res): B(C 486, Segar Rd, #10-526 5 (670486)	Auto/Manual Orlando Auto/Manual	
Name & Address of Employer:	OUT: Date 26. 01. 2022 OUT: Date	
The state of the s	OUT: TIME 400 OUT: TIME	
Occupation: Driving Exp: 30 Yr3	RENTAL CHARGES	
D/L No: D/L Type (Local V International	Daily @\$ 150.00 16	2.400.00
D/L No: D/L Type (Local y International Pass Date: 19-12-1991 Date of Birth: 03-19-19-19-19-19-19-19-19-19-19-19-19-19-	Weekly @\$	2.100.00
Tel / HP:	Monthly @\$	
ADDITIONAL DRIVER'S PARTICULARS	Hours @\$	
Name: (as in I/C)	Others @\$	
NRIC / Passport No.:	CDW @\$	
D/L No: D/L Type: Local / International	PAI @\$	
Address (Res):	Delivery Service	
Tel / HP:		
Refundable Deposit:	SUB – TOTAL \$	
Cash/Nets/Cheque/Visa/MC Card No:	OUT IN	
(A) – ACCIDENTS (D) – DENTS (S) – SCRATCHES		
	EXTENSION	
The same of the sa	Collection Service	
	Misc.	
	ESTIMATED TOTAL RENTAL \$	2,400.00
	Hirer is responsible for the first \$ excess for	or
(0 4 10) Page 6 1 5 5 (0) 13	collision/damage to first party. (i.e.) Auto Stat Automo	tive Pte Ltd
C) Communication (C) Co	Vehicle (including windscreen) and also first \$	excess for
	collision/damage to third part\(\square\) vehicle for each and e	
ACCESSORIES CHECK	accident/damage.	
Ashtray Cig Lighter S / Tyre	Hirer's Signature:	
STD Tools Jack Hub Caps	(F) (2003-08Z) F)	
Radio / Cass CD / Cartridges S / RIM	Addition Driver's Signature:	
I/We agreed to the terms and conditions above, overleaf and that all infor	mation given are true & correct in all respect. My/Our di	riving license(s)
is/are current and not disqualified from driving. You may charge all amount	at due on the rental to my/our and it and	8

from driving. You may charge all amount due on the rental to my/our credit card. *IMPORTANT

- 1. ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY AUTO STAR AUTOMOTIVE PTE LTD.
- 3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - (i) shall report all accidents involving the said vehicle to the owner immediately;
 - (ii) shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCEHEME' (the form will be made available when the accident is report to the owner);
 - (iii) shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - (a) injury case
 - (b) non-injury case involving a Government vehicle, or damage to Government property.
 - (c) non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - (d) non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND P0202900
10/2/22	1430				SIGNATURE OF HIRER/DRIVER



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 21 Jan 2022 / 15:35:40

Receipt Date/Time: 21 Jan 2022 / 15:35:39

Tax Invoice/Receipt

Receipt No.: ITNET-00000-220121-002507

Previous Receipt No.:

Insurance Co: AIG ASIA PACIFIC INSURAN Insurance Enquiry - SLN1810G	SUL 7876PL	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Enquiry Fee 20220121153441397005		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	421808XXXXXX7506	eNETS	Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 25 May 2022 8:33 AM

To: DIANAHENG@GMAIL.COM

Subject: ACCIDENT INVOLVING SLN 1810G(AIG) AND SLU 7876R AT/ALONG TANJONG RHU

ROAD ON 20/01/2022

25 May 2022

TEO EAN EAN DIANA, MRS HENG KEOW

[By Email Only]

Dear Sir/Madam,

You Ref: SLN1810G

Our Ref: CC6/AIG22000873/Aps3

ACCIDENT INVOLVING SLN 1810G(AIG) AND SLU 7876R AT/ALONG TANJONG RHU ROAD ON 20/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLU7876R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

7/22/22, 8:16 AM Merimen e-Claims

Claim Audit

	AUDIT	TRAIL		
No		Audit	Remarks	Ву
1	25 Jan 2022 14:25	Clm Dtl Modified	Claimant's Name: -> POON SIEW KWONG (PAN ZHAOGUANG). Claimant's ID: -> SXXXX676J.	[A] Lee Su Li
2	2022	Clm Veh Model Changed	(205855) TOYOTA COROLLA ALTIS 1.6 (A).	[A] Lee Su Li
3	25 Jan 2022 14:25	Clm Created	Reg No: SLU7876R. Acct Date: $2022/01/20$. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). Workshop: Ventures Auto Pte Ltd (HQ)	[A] Lee Su Li
4	25 Jan 2022 14:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	2022	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/07	[A] Lee Su Li
6	25 Jan 2022 14:25	Mandate	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	2022	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expres s)	[A] Merimen Administrator
8	25 Jan 2022 14:25	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Jan 2022 14:27	Label Added	(19):Fastlane.	[A] Lee Su Li
10	25 Jan 2022 14:27	Adjuster	[None] -> ADRIAN LING	[A] Lee Su Li
11	15 Jun 2022 14:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	15 Jun 2022 14:57	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	15 Jun 2022 14:57	Clm Dtl Modified	JPJ Reg. Date: -> 2017/12/14.	[A] JOANNE LEE KHANG MIN
14	15 Jun 2022 14:57	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	17 Jun 2022	Adj Mandate	Cur.Req:16373.45:Liability: $100\%(B10)$ *Quantum: (a)CORw/GST: \$14,766.00+ (b)LOR(16days x \$100.0 0): \$1,600.00 + (c)Search fee: \$7.45 = Total: \$16,373.45 *MV:\$68K(est) less LTA Rebate: \$37,867.00(est) = NV:\$30,133.00(est) *12 recommendation repair d	[A] CHEW HSIAO TONG
16	20 Jul 2022	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/07. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	20 Jul 2022 14:33	Adj Mandate	Approved:16373.45:Subject to all docs in place.	[I] Ler, Bernard-JQ
	Da	te From	Date To Audit Type None	Go

ACTIVITY

[28/03/2022 11:49] CHEW HSIAO TONG: Called OI, Ms Diana. She said that she has submitted Police Letter to AIG (Wilson). She is busy right now, Not able to talk much.

[27/01/2022 08:35] CHEW HSIAO TONG: OI police report indicated drink driver: yes. Pending AIG instruction

Merimen Billi	Merimen Billing for this case - Transaction History										
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount			
2761196	26 Jan 2022 10:55:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLU7876R	SLN1810G	11.00			
2804790	15 Jun 2022 14:57:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLU7876R	SLN1810G	11.00			