## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 25 May 2022 8:33 AM

To: DIANAHENG@GMAIL.COM

Subject: ACCIDENT INVOLVING SLN 1810G(AIG) AND SLU 7876R AT/ALONG TANJONG RHU

ROAD ON 20/01/2022

25 May 2022

TEO EAN EAN DIANA, MRS HENG KEOW

[By Email Only]

Dear Sir/Madam,

You Ref: SLN1810G

Our Ref: CC6/AIG22000873/Aps3

ACCIDENT INVOLVING SLN 1810G(AIG) AND SLU 7876R AT/ALONG TANJONG RHU ROAD ON 20/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLU7876R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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