

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 26 January, 2022 12:04 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Request TP Claim Survey for YP8565D ; DOA : 27.12.2021 \*\*\* LKK REF: CC4/LPC22000866/Gpa3  
**Attachments:** Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 25 January, 2022 11:10 AM  
**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>  
**Subject:** RE: Request TP Claim Survey for YP8565D

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 25 January, 2022 10:59 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Request TP Claim Survey for YP8565D

## Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Insured yet to report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Rakeswaran Anand <[rakes.anand@ethozgroup.com](mailto:rakes.anand@ethozgroup.com)>  
**Sent:** Tuesday, 25 January 2022 10:17 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[l1ong@lonpac.com](mailto:l1ong@lonpac.com)>  
**Cc:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozgroup.com](mailto:Selamatshahh.Zainal@ethozgroup.com)>; Lee Chen Sin <[ChenSin.Lee@ethozgroup.com](mailto:ChenSin.Lee@ethozgroup.com)>; Jonathan Lim <[Jonathan.Lim@ethozgroup.com](mailto:Jonathan.Lim@ethozgroup.com)>; Jackson Teo Ban Chye <[jackson.teo@ethozgroup.com](mailto:jackson.teo@ethozgroup.com)>  
**Subject:** Request TP Claim Survey for YP8565D

Hi Motor Claim,

Please assist to make arrangement for TP survey YP8565D accident on 27/12/2021. Claiming against your insured YN1443D. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Thank you.

Best Regards,  
Rakeswaran Anand  
Customer Service Engineer

**ETHOZ**  
ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075  
Tel: 6654 7777 | DID: 6654 7506 | Mobile: 90386765  
[www.ethozgroup.com](http://www.ethozgroup.com)



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