

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 November 2022 8:18 AM
To: 'ENG HUEY NI'
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: Please check consistency of damages - our Ref: 21/21/22/VC05/025403 // LKK REF: CC4/LPC22000866/Gpa3q2
Attachments: LKK SURVEY REPORT & PHOTOS.pdf

Dear Huey Ni,

Further to the below email.

We attached our amended survey report for you necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 November 2022 8:17 AM
To: 'ENG HUEY NI' <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Please check consistency of damages - our Ref: 21/21/22/VC05/025403 // LKK REF: CC4/LPC22000866/Gpa3q2

Dear Huey Ni,

Apologised for late response.

The video footage is inconclusive on whether there was contact. However basing on the horizontal damage pattern and the torn advertisement direction, it would seem that the contact was in a rear to front direction of third party vehicle, which is consistent to the events seen in the video footage.

We are of the opinion that there was possible contact between third party and insured vehicle.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 3 November 2022 3:27 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Please check consistency of damages - our Ref: 21/21/22/VC05/025403 // LKK REF: CC4/LPC22000866/Gpa3q2

Lonpac External - General

Hi Hsiao Tong,

May we have the opinion and advice from your surveyor? TP law firm is chasing for our offer and threaten to commence legal proceeding soon.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 28 September 2022 10:38 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Please check consistency of damages - our Ref: 21/21/22/VC05/025403 // LKK REF: CC4/LPC22000866/Gpa3q2

Lonpac External - General

Hi Hsiao Tong,

As spoken, I will send the video footage via three other separate emails due to file size constraint.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI

Sent: Tuesday, 27 September 2022 10:24 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Please check consistency of damages - our Ref: 21/21/22/VC05/025403 // LKK REF: CC4/LPC22000866/Gpa3q2

Lonpac External - Confidential

Hi Hsiao Tong,

As spoken, please assist to forward the attached documents especially the video footage to the surveyor-in-charge to check consistency of damages.

The video footage did not really show the point of impact. But our insured vehicle was moving at a slow pace, is it possible for the 1st panel of the right rear sliding door of the TPV to be dented? Would like to seek the opinion and advice of your surveyor.

Also a minor typo error at the survey report – it should be right rear and not **LH** rear.

Thank you.

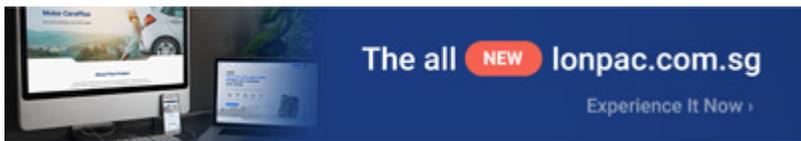
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 27 September 2022 10:00 am

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Reports (LKKAuto) <report@lkkauto.com>

Subject: RE: Your Ref: 21/21/22/VC05/025403 // LKK REF: CC4/LPC22000866/Gpa3q2

Dear Huey Ni,

We re-attached here with a copy of our survey report & invoice for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 26 September 2022 2:44 PM

To: ENG HUEY NI <hng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Reports (LKKAuto) <report@lkkauto.com>

Subject: Your Ref: 21/21/22/VC05/025403 // LKK REF: CC4/LPC22000866/Gpa3q2

Dear Huey Ni,

We attached here with a copy of our survey report & invoice for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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