

Mei Kwan (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 22 February, 2022 10:59 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Request TP Claim Survey for YP8565D ; DOA : 27.12.2021 *** LKK REF: CC4/LPC22000866/Gpa3 - LPI Ref: 21/21/22/VC05/025403
Attachments: OI GIA.pdf
Categories: HMK

Lonpac External - Confidential

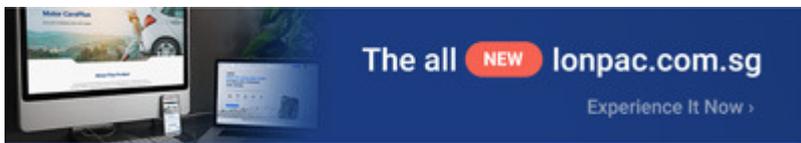
Dear Mei Kwan

Please see attachment for a copy of our insured's GIA report.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: KENNY LIM CHING GHEE
Sent: Wednesday, 9 February 2022 6:50 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request TP Claim Survey for YP8565D ; DOA : 27.12.2021 *** LKK REF: CC4/LPC22000866/Gpa3 - LPI Ref: 21/21/22/VC05/025403

Lonpac External - Confidential

Dear Mei Kwan

Fyi, insured driver has yet to make a report to date. We have spoken to our Insured today and they are making arrangements.

Once it is in, we will forward it to you.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 9 February 2022 5:08 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request TP Claim Survey for YP8565D ; DOA : 27.12.2021 *** LKK REF: CC4/LPC22000866/Gpa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 January, 2022 12:04 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

a@lkkauto.com>

Subject: RE: Request TP Claim Survey for YP8565D ; DOA : 27.12.2021 *** LKK REF: CC4/LPC22000866/Gpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 25 January, 2022 11:10 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Request TP Claim Survey for YP8565D

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 25 January, 2022 10:59 AM

To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Request TP Claim Survey for YP8565D

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Insured yet to report.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Rakeswaran Anand <rakes.anand@ethozgroup.com>
Sent: Tuesday, 25 January 2022 10:17 am
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; Jonathan Lim <Jonathan.Lim@ethozgroup.com>; Jackson Teo Ban Chye <jackson.teo@ethozgroup.com>
Subject: Request TP Claim Survey for YP8565D

Hi Motor Claim,

Please assist to make arrangement for TP survey **YP8565D** accident on 27/12/2021. Claiming against your insured **YN1443D**. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Thank you.

Best Regards,
Rakeswaran Anand
Customer Service Engineer



30 Bukit Batok Crescent Singapore 658075
Tel: 6654 7777 | DID: 6654 7506 | Mobile: 90386765

www.ethozgroup.com



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