

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 25 February 2022 4:10 PM
To: 'Adeline Chng'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D200570/C02/SMM2465G/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SNB8785P
Attachments: SNB8785P IA.pdf

Dear Adeline,

Enclosed herewith preliminary advice of SNB 8785P.

Kindly assist to create claim in Merimen System.

The make & model is AUDI A5 SB 2.0 TFSI S TRONIC (DESIGN) (1984cc).

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 25 January 2022 11:02 AM
To: 'Adeline Chng' <adeline.chng@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200570/C02/SMM2465G/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SNB8785P

Dear Adeline,

Thank you for the assignment.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 25 January, 2022 10:39 AM
To: csongauto csongauto <csongauto.claims@yahoo.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200570/C02/SMM2465G/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SNB8785P

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



From: csongauto csongauto <csongauto.claims@yahoo.com>

Sent: Monday, January 24, 2022 6:32 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D200570/C02/SMM2465G/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SNB8785P

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We would like to engage **LKK** to conduct the PRI.

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com

On Monday, 24 January 2022, 02:18:20 pm SGT, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM22D200570 C02/ SMM2465G /Chngpw

Your reference: SNB8785P

Dear Sirs

ACCIDENT INVOLVING SMM2465G & SNB8785P ON 22/01/2022

We refer to your email of 22/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.



中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.



WISHING YOU A PROSPEROUS
AND JOYOUS LUNAR NEW YEAR !

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, January 24, 2022 1:18 PM

To: csongauto csongauto <csongauto.claims@yahoo.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200570/C02/SMM2465G/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SNB8785P

Without Prejudice

Dear Adeline,

Please conduct PRS for SNB8785P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: csongauto csongauto <csongauto.claims@yahoo.com>
Sent: Saturday, 22 January 2022 5:48 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SNB8785P

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

NOTICE OF ACCIDENT

To: Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

Dear Sir/ Madam,

We are instructed by our client to notify you of a road traffic accident on **22/01/2022** at about **1330hrs** along **CTE (BRADDELL FLYOVER) AFTER BRADDELL ROAD EXIT** involving our client's vehicle registration number **SNB8785P** and vehicle registration number **SMM2465G** driven by you or your authorised driver at the material time, The accident also involved in vehicle registration number **SJD2502R**.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of Workshop: C. S. Ong Auto Pte Ltd

Address: 10, Ang Mo Kio Industrial Park 2A

AMK Autopoint #02-16

Singapore (568047)

Warmest Regards,
C.S.ONG AUTO PTE LTD

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK Autopoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto.claims@yahoo.com