

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 22 February 2022 10:41 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; 'Ye, Yong Kang Melvin'; assignments; SUR
Subject: RE: LKK/MC \ CMTD2200334/MYE - XE9392Z | REQUEST FOR PRE-REPAIR INSPECTION FOR GBC8929D DOA: 24.01.2022
Attachments: PRELIMINARY ADVICE - GBC 8929D.pdf; GBC 8929D LTA.pdf; GBC 8929D MARK EST.pdf; GBC 8929D LKKPhotosIn6_compressed.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle GBC 8929D
Date of survey: 25/1/2022
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 26 January 2022 4:09 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2200334/MYE - XE9392Z | REQUEST FOR PRE-REPAIR INSPECTION FOR GBC8929D DOA: 24.01.2022

Dear Melvin,

Please be informed that we have inspected the vehicle GBC 8929D on 25/1/2022.

We are pending estimate from repairer

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 25 January 2022 11:24 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2200334/MYE - XE9392Z | REQUEST FOR PRE-REPAIR INSPECTION FOR GBC8929D DOA: 24.01.2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 25 January, 2022 11:17 AM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: LKK/MC \ CMTD2200334/MYE - XE9392Z | REQUEST FOR PRE-REPAIR INSPECTION FOR GBC8929D DOA: 24.01.2022

Without Prejudice

Our Reference: CMTD2200334/MYE

Your Reference: GBC8929D

Dear Shi Ying,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to conduct the survey for **GBC8929D** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Tuesday, January 25, 2022 11:11 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2200334/MYE - XE9392Z | REQUEST FOR PRE-REPAIR INSPECTION FOR GBC8929D DOA: 24.01.2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Grace,

Please arrange (**LKK Auto Consultants Pte Ltd - Marcus Chua**) to conduct the pre-repair survey.

Thank You.

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 25 January 2022 11:00 am

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: PRI \ CMTD2200334/MYE - XE9392Z | REQUEST FOR PRE-REPAIR INSPECTION FOR GBC8929D DOA: 24.01.2022

Our Reference: CMTD2200334/MYE

Your Reference: GBC8929D

Without Prejudice

EMAIL ONLY

Date: 25/01/2022

Attention:
FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING XE9392Z & GBC8929D ON 24.01.2022

We refer to your Notice of Accident dated 25/01/2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Tuesday, January 25, 2022 9:56 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBC 8929D DOA: 24.01.2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: XE 9392Z.

Date of accident: 24/01/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: GBC 8929D.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.