

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 25 January, 2022 10:16 AM  
**To:** Yik Chan Hoe; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D200597/C02/GBL6163L/LEWLC / FW: Accident involving motor vehicle nos. SNB 5345 X & GBL 6163 L // Propose for Direct Settlement  
**Attachments:** img-124142107-0001.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis. Please furnish us with the supporting evidence to review the liability.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>  
**Sent:** Tuesday, 25 January 2022 10:14 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D200597/C02/GBL6163L/LEWLC / FW: Accident involving motor vehicle nos. SNB 5345 X & GBL 6163 L // Propose for Direct Settlement

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Dear Jenny,

Our choice of surveyor is Marcus Chua (LKK).

Kindly let us have the liability soon.

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Tuesday, 25 January 2022 10:13 am  
**To:** Yik Chan Hoe <[chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D200597/C02/GBL6163L/LEWLC / FW: Accident involving motor vehicle nos. SNB 5345 X & GBL 6163 L // Propose for Direct Settlement

**This email was sent from outside of your organisation**

**Without Prejudice**

**Our reference: SNM22D200597/C02/GBL6163L/lewlc**  
**Your reference: SNB5345XM**

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBL6163L & SNB5345XM on 21/01/2022**

We refer to your email of 24/01/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Tuesday, 25 January 2022 10:05 am  
To: [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: O/R: SNM22D200597/C02/GBL6163L/LEWLC / FW: Accident involving motor vehicle nos. SNB 5345 X & GBL 6163 L // Propose for Direct Settlement

Without Prejudice

Dear Jenny,

Please conduct PRS for SNB 5345 X.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W:  
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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C130e724cc2b643f19c6008d9dfa72019%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637786731833399324%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Iik1haWwiLCJXVCi6Mn0%3D%7C3000&data=PvUE9FVSM7xDe7srhngFO02OOxWBjRViNegCfjqJ79g%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>  
Sent: Monday, 24 January 2022 2:24 pm  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
Subject: Accident involving motor vehicle nos. SNB 5345 X & GBL 6163 L // Propose for Direct Settlement

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To: China Taiping Ins.  
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. SNB 5345 X & GBL 6163 L along Sims Way Junction, Accident date: 21/01/2022

Dear Sir/Mdm,

This email is with regards to the above accident which has been reported by our customer.

We have since been instructed by him/her (motor vehicle number SNB 5345 X), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBL 6163 L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [chanhoe.yik@cyclecarriage.com.sg](mailto:chanhoe.yik@cyclecarriage.com.sg)

Thanks & Regards,

Yik Chan Hoe  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
Pandan Loop Service Center  
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

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