

Our Ref: CT0122/SHD6886E/CK(st)
Date: 08.02.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 18.01.2022 INVOLVING SHD6886E & SJJ4794U ALONG ANG MO KIO ST 43 X ANG MO KIO AVE 10

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6886E, which was involved in the captioned accident with your insured vehicle No SJJ4794U.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,271.80
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,889.37
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD6886E , SJJ4794U
ANG MO KIO ST 43 X ANG MO KIO AVE 10****ON 18-Jan-22 12:45**

I / We

CHAN CHOON PHENG(Hirer) NRIC No.: **SXXXX541J**

and/or

(Relief) NRIC No.: **SXXXX541J**

Taxi Number

SHD6886E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

18-Jan-2022

Name of Hirer

CHAN CHOON PHENG

Hirer NRIC

SXXXX541J

Signature :



Address

**230 PASIR RIS STREET 21 #13-52
510230**

Contact No.

94360091

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00083462100 Claim No : SNM22D200647/C02/SJJ4794U/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,700.00**
Singapore Dollars One Thousand Seven Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6886E
Insured Vehicle No. : SJJ4794U

Date of Loss : 18/01/2022
Place of Accident : ANG MO KIO ST 43 & ANG MO KIO AVE 10

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : OOI BOON LENG
Driver Name : OOI BOON LENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,700.00
	=====
TOTAL	S\$ 1,700.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 11.3.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD6886E

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
06.01.2021

CHASSIS CODE
KMHC851CVLU191720

INV. NO/DATE
91641960 04.02.2022

JOB NO.
305502017

ODOMETER READING

DATE/TIME IN
18.01.2022 15:15

Description : 3P 18.01.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0002	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0003	04-01-0104-2533	REAR BUMPER CTR MOULDING	1	451.25	20.00	361.00
SUB-TOTAL			:			558.60

JOB NATURE

0001	PB	PANEL BEATING-SHD6886E	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	30.00	30.00
SUB-TOTAL			:	630.00

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) PENALTY OF US\$ 100 PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91641960	1,271.80	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD6886E

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
06.01.2021

CHASSIS CODE
KMHC851CVLU191720

INV. NO/DATE
91641960 04.02.2022

JOB NO.
305502017

ODOMETER READING

DATE/TIME IN
18.01.2022 15:15

Items total	1,188.60
Add GST @ 7.000 %	83.20
Invoice amount	1,271.80

Issued by : KATHERINETAN 04.02.2022 09:27:00
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO OR OF THE VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY MAKE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91641960	1,271.80	

Our Ref: CT22010331

Date: 03 February 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/01/2022 @ 12:45 hrs
ALONG ANG MO KIO ST 43 X ANG MO KIO AVE 10
INVOLVING SJJ4794U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6886E** (the "Taxi"). The Taxi was hired to **CHAN CHOON PHENG IC NO SXXXX541J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
84	319	9.30	01.45
16	232	11.00	23.53
72	156	6.30 AM	2.00 PM
35	163	17.35	01.00
54	218	6.25 AM	4.30 PM
43	189	17.20	01.50
81	238	6.25 AM	3.55 PM
69	188	17.25	01.35
88	220	6.30 AM	4.30 PM
156	166	17.25	01.30
377	221	6.25 AM	4.45 PM

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		1	2	3	4	5	6		FROM	TO
14/1/22	Qu	1	3	1	6	1	3	235	17.25	02.30
15/1/22	T.K. Lee	1	3	2	0	0	2	389	08.00	00.45
16/1/22	T.K. Lee	1	3	2	2	6	2	260	09.30	23.30
17/1/22	CHAB	1	3	2	5	3	2	269	6.10 AM	4.35 PM
17/1/22	Qu	1	3	2	7	3	2	200	17.25	02.20
18/1/22	CHAB	1	3	2	9	8	2	249	6.10 AM	3.15 PM
18/1	Accident							In	15.15	-
20/1	Repair				4			Out	-	14.45

TH

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJJ4794U

Date of Accident

18/01/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **23/04/2021 - 14/09/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **19/01/2022 08:20****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 4 March 2022 3:20 PM
To: melvinooi2708@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SJJ 4794U(CHINA TAIPING) AND SHD 6886E AT/ALONG ANG MO KIO ST 43 ON 18/01/2022

04 March 2022

Mr Ooi Boon Leng

[By Email Only]

Dear Sir/Madam,

You Ref: SJJ4794U

Our Ref: CC3/CTI22000855/Vps3q2

ACCIDENT INVOLVING SJJ 4794U(CHINA TAIPING) AND SHD 6886E AT/ALONG ANG MO KIO ST 43 ON 18/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD6886E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 March 2022 9:50 AM
To: 'Jenny Lew'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$1,700.00(all-in) with third party repairer.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 8 March 2022 1:01 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

[Strictly Confidential]

Hi Hsiao Tong

Please proceed:

1. Cost of Repair (w/GST)	\$ 1,271.80 (\$1,188.60 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1,799.37

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 4 March 2022 3:30 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D200647/C02/SJJ4794U/LEWLC**

LKK ref : CC3/CTI22000855/Vps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJJ4794U(CHINA TAIPING) AND SHD6886E(TP) ON 18/01/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$1,799.37(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,713.48	\$ 1,271.80 (\$1,188.60 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,331.05	<u>\$ 1,799.37</u>

Surveyor recommended 2days for repair +1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 2 March 2022 10:03 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

[Strictly Confidential]

Hi Suli

Please refer to attached.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Thursday, 17 February 2022 4:45 pm
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200647/CO2/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Hi Mei Kwan,

Insured yet to lodge report. Please help to follow-up.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Jenny Lew
Sent: Wednesday, 9 February 2022 12:43 pm
To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200647/CO2/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Hi Suli,

Insured yet to lodge the report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jenny Lew

Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 9 February 2022 9:08 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, January 26, 2022 10:44 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Hi Suli,

Insured yet to lodge the report.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 26 January 2022 8:47 am
To: suli@lkkauto.com; admin-a@lkkauto.com; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200647/C02/SJJ4794U/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 25 January 2022 9:51 am
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6886E at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd