

RE: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Jenny Lew <jenny.lew@sg.cntaiping.com>

Wed 3/2/2022 10:03 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Strictly Confidential]

Hi Suli

Please refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Thursday, 17 February 2022 4:45 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Hi Mei Kwan,

Insured yet to lodge report. Please help to follow-up.

Thank you.

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From: Jenny Lew

Sent: Wednesday, 9 February 2022 12:43 pm

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Hi Suli,

Insured yet to lodge the report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 9 February 2022 9:08 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

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Dear Jenny,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, January 26, 2022 10:44 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Hi Suli,

Insured yet to lodge the report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 26 January 2022 8:47 am

To: suli@lkkauto.com; admin-a@lkkauto.com; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200647/C02/SJJ4794U/LEWLC / FW: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D200647/C02/SJJ4794U/LEWLC.

Dear Jenny,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 25 January 2022 9:51 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJJ 4794U (OI : CTI - TBA) and SHD 6886E (TP : LKK REF - CC3/CTI22000855/Vps3) on 18/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6886E at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd