

## Meng Yan (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Monday, 24 January, 2022 5:23 PM  
**To:** Darren; assignments  
**Cc:** Claims Dept of CTI; Chong Boon Sen; Alfred Toh  
**Subject:** RE: OUR REF : 2201-23 // ACCIDENT INVOLVING EN3822S AND SMN4728E (SNM22D200555/C02/EN3822S/TOHHS)  
**Attachments:** REPORT OF SMN4728E.pdf

**WITHOUT PREJUDICE**

**YOUR REF: 2201-23**

**OUR REF: SNM22D200555/C02/EN3822S/TOHHS**

Dear Sirs

Contents of your email noted.

Please let us have your estimates for consideration on Direct Settlement.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for survey on SMN4728E. (email below refers)

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Darren <claims@teamworkgarage.com>  
**Sent:** Monday, 24 January 2022 5:00 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: OUR REF : 2201-23 // ACCIDENT INVOLVING EN3822S AND SMN4728E(SNM22D200555/C02/EN3822S/TOHHS)

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WITHOUT PREJUDICE

Dear Alfred,

Kindly appoint LKK for survey.

Darren  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24/#01-34 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

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**From:** [Alfred Toh](#)  
**Sent:** Monday, 24 January 2022 4:47 PM  
**To:** [Darren](#); [Teamwork](#)  
**Cc:** [Claims Dept of CTI](#); [Alfred Toh](#); [Chong Boon Sen](#)  
**Subject:** RE: OUR REF : 2201-23 // ACCIDENT INVOLVING EN3822S AND  
SMN4728E(SNM22D200555/C02/EN3822S/TOHHS)

**WITHOUT PREJUDICE**

**YOUR REF: 2201-23**

**OUR REF: [SNM22D200555/C02/EN3822S/TOHHS](#)**

Dear Sirs

We refer to your emails pertaining to the above matter.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Darren <[claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)>  
**Sent:** Monday, 24 January 2022 3:08 pm  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: OUR REF : 2201-23 // YOUR REF : EN3822S ACCIDENT INVOLVINGEN3822S AND SMN4728E

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Dear Sirs,

Able to assists to provide the list of surveyor soonest.

Darren  
Teamwork Garage Pte Ltd  
53 Ubi Avenue 1  
#01-24/#01-34 Paya Ubi Industrial Park  
Singapore 408934  
Tel: 68442475  
Fax: 68442474

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**From:** [TEAMWORK](#)  
**Sent:** Monday, 24 January 2022 9:10 AM  
**To:** [Claims Dept of CTI](#)  
**Cc:** [TEAMWORK](#)  
**Subject:** OUR REF : 2201-23 // YOUR REF : EN3822S ACCIDENT INVOLVINGEN3822S AND SMN4728E

WITHOUT PREJUDICE

OUR REF : 2201-23

YOUR REF : EN3822S

Dear Sir / Madam,

**PRE-REPAIR INSPECTION FOR SMN4728E**

We are instructed by our client to notify you of a road traffic accident on **21/01/2022** at about **2051HR** involving our client's/customer's vehicle registration number **SMN4728E** and vehicle registration number **EN3822S** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day.

Regards,

**Shu Shan**

Teamwork Garage Pte Ltd  
Blk 53 Ubi Avenue 1  
#01-24/34  
Paya Ubi Industrial Park  
Singapore 408934  
Tel: 6844 2475  
Fax:6844 2474