

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 24 January, 2022 4:34 PM
To: AKA AUTO; assignments@lkkauto.com; Admin A
Subject: RE: SNM22D200572/C02/SLS1127U/TAYHP / FW: Notice of Accident involving SKB168J and your insured vehicle SLS1127U on 19 Jan 2022 at 33 Jurong West St 41 MSCP

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with AKA AUTO to conduct survey.

Aside to AK Auto;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: AKA AUTO <akaautopte@gmail.com>
Sent: Monday, 24 January 2022 4:23 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: SNM22D200572/C02/SLS1127U/TAYHP / FW: Notice of Accident involving SKB168J and your insured vehicle SLS1127U on 19 Jan 2022 at 33 Jurong West St 41 MSCP

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Hi,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your letter dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow Impact Analysis Consultant
Andy Ho Impact Analysis Consultant
Shandy Loh Impact Analysis Consultant
Michael Yap Mccoy Pte Ltd
Joshua Ong Delta-V Consultant
James Ong Delta-V Consultant
Nick Ng Delta-V Consultant
Loo Yee Khang Cozon Engineers
Alex Teo Cozon Engineers
Denise Yap Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Regards

Fyn

On Mon, Jan 24, 2022 at 4:17 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 24 January 2022 4:04 PM

To: AKA AUTO <akaautopte@gmail.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200572/C02/SLS1127U/TAYHP / FW: Notice of Accident involving SKB168J and your insured vehicle SLS1127U on 19 Jan 2022 at 33 Jurong West St 41 MSCP

Without Prejudice

Dear Irene,

Please conduct PRS for SKB168J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: AKA AUTO <akaautopte@gmail.com>

Sent: Saturday, 22 January 2022 5:08 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Notice of Accident involving SKB168J and your insured vehicle SLS1127U on 19 jan 2022 at 33 Jurong West St 41 MSCP

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Hi officer in charge,

Please find attached NOA
Thank you