

## Huey Yon (LKKAuto)

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Wednesday, 16 November 2022 3:22 PM  
**To:** Huey Yon (LKKAuto)  
**Cc:** ral@bifrostauto.com; SUR  
**Subject:** Re: GBE 9024 Y - FINALIZATION ; DOA: 20/01/2022

WITHOUT PREJUDICE

Dear Huey Yon,

We accept the finalized amount of LS \$14,800/-24 DAYS of repair for Vehicle number: **GBE 9024 Y**.  
We will follow up with the LOD shortly.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,  
Emi  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Mon, 10 Oct 2022 at 13:38, Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)> wrote:

Dear Sir/Mdm,

To offer \$14,800 as final offer.

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Sent:** Monday, 10 October 2022 10:37 AM  
**To:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Cc:** [ral@bifrostauto.com](mailto:ral@bifrostauto.com); Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: GBE 9024 Y - FINALIZATION ; DOA: 20/01/2022

WITHOUT PREJUDICE

Dear Huey ,

We noted that there's a repair limit of \$14,000, but please consider closing at LS \$16,000.00/- 24 days for Vehicle number: GBE 9024 Y  
Your consideration is highly appreciated.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Emi  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Fri, 30 Sept 2022 at 13:48, Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)> wrote:

Dear Ivie,,

Any updates?

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Monday, 19 September 2022 8:47 AM

**To:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Cc:** [ral@bifrostauto.com](mailto:ral@bifrostauto.com); Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: GBE 9024 Y - FINALIZATION ; DOA: 20/01/2022

Dear Ivie,,

Any updates?

Best Regards,

**Huey Yon** | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Sent:** Wednesday, 7 September 2022 11:25 AM  
**To:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Cc:** [ral@bifrostauto.com](mailto:ral@bifrostauto.com); Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: GBE 9024 Y - FINALIZATION ; DOA: 20/01/2022

Dear Ivie,

WITHOUT PREJUDICE

We will be advising our Principal a cost of repair of LS \$14,000.00/- (due to repair limit) with 24 days of repair, subject to their approval.

Best Regards,

Huey Yon | case handler

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Fax: 62564315 email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Sent:** Monday, 5 September 2022 11:44 PM

**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Cc:** claims <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>

**Subject:** Re: GBE 9024 Y - FINALIZATION ; DOA: 20/01/2022

WITHOUT PREJUDICE

Dear Celine

We refer to our 1st email dated 13 May 2022 for Vehicle Number : **GBE 9024 Y**

Please assist to provide us the adjusted mark estimate with adjusted parts price, and finalized amount with repair days soon.

Your help is highly appreciated. Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Ivie  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Sun, 21 Aug 2022 at 02:22, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

Dear Celine

We refer to our 1st email dated 13 May 2022 for Vehicle Number : **GBE 9024 Y**

Please assist to provide us the adjusted mark estimate with adjusted parts price, and finalized amount with repair days soon. Attached in this email are the log card and GIA report.

Appreciate your prompt reply for this case.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Jo  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Fri, 5 Aug 2022 at 00:16, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

**2nd Reminder**

Dear Celine

We refer to our 1st email dated 13 May 2022 for Vehicle Number : **GBE 9024 Y**

Please assist to provide us the adjusted mark estimate with adjusted parts price, and finalized amount with repair days soon. Attached in this email are the log card and GIA report.

Appreciate your prompt reply for this case.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Ivie  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Fri, 17 Jun 2022 at 10:25, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

1st Reminder

Dear Mr Lim,

Good day to you.

With reference to our 1st email request sent dated 13 May 2022.

Please assist to provide us the adjusted mark estimate with adjusted parts price, and finalized amount with repair days soon.

As attached in this email are the log card and GIA report. Appreciate your prompt reply for this case.

Thank you and have a great day ahead.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Yours faithfully,

Jolene Tan  
**BIFROST AUTO PTE. LTD.**

On Fri, 13 May 2022 at 11:20, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

Dear Mr Lim,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **GBE 9024 Y**

Your help is highly appreciated.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*



Best Regards,

Mavic

**Motor Claims Department**

**BIFROST AUTO PTE. LTD**