Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 24 January, 2022 3:10 PM
To: Assessment Dept; assignments@lkkauto.com; Admin A
Cc: Claims Dept; Joseph Koh
Subject: RE: SNM22D200544/C02/GBL2212E/TAYHP / RE: Accident involving GBE 9024 Y & GBL 2212 E on 20/01/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with BIFROST to conduct survey.

Aside to Bifrost;

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 24 January 2022 2:25 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>
Subject: Re: SNM22D200544/C02/GBL2212E/TAYHP / RE: Accident involving GBE 9024 Y & GBL 2212 E on 20/01/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 24 Jan 2022 at 14:44, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us /

our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 24 January 2022 10:33 AM
To: Assessment Dept <assessment_ral@bifrostauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200544/C02/GBL2212E/TAYHP / RE: Accident involving GBE 9024 Y & GBL 2212 E on 20/01/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Irene,

Please conduct PRS for GBE9024Y.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Friday, 21 January 2022 4:55 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>
Subject: Accident involving GBE 9024 Y & GBL 2212 E on 20/01/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, DAYPLUS FOOD PTE LTD to notify you of the aforesaid accident involving our client's vehicle GBE9024Y and your insured's vehicle GBL2212E on 20/01/2022 at 1455HRS along JUNCTION OF BUKIT BATOK ROAD & CCK ROAD

This serves as a **NOTICE** that we are claiming against GBL2212E for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 21/01/2022

PRS ARRANGEMENT (Date & Time) : 24/01/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured

GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409