

DATE OF ISSUE OF IOD: 19 JAN 22

IOD NO: CY 22/MID33311/060120/0001

TO: HSIAO TONG & JASLIN / 6256 3561

LKK AUTO CONSULTANTS PTE LTD

Instrument of demand to engage the services of an insurance Claims Adjuster (Period
Contract No: (DEF000ETT21000043)

UNIT/ HUB	DATE OF ACCIDENT	MID & CIVILIAN INFORMATION			REMARK
TPT HUB EAST/NEE SOON NODE	06/01/20 1745HRS	VEH NO	CIVILIAN	MILITARY	ACCIDENT INVOLVING MILITARY VEHICLE MID 33311 AND CIVILIAN VEHICLE SJX 7698X ON 06 JANUARY 2020 AT AROUND 1745 HRS NEE SOON CAMP GUARDROOM.
			SJX 7698X	MID 33311	
		DRIVER NRIC	SXXXX818C	SXXXX173Z	
		DRIVER NAME	LTC (DR) SOH TECK HWEE	SSG LOW ZHONG WEI EDMUND	
		DAMAGE TO VEHICLE	Bonnet and engine cover dented upwards.	Slight dent to the bottom of the tailboard.	

Requesting Officer

EDWIN

KANG WEE

HUAT

(SIGNATURE)

MAJ EDWIN KANG

HD Traffic Accident Investigation

& Education Sect

HQ Transport

Digitally signed by

EDWIN KANG WEE

HUAT

Date: 2022.01.20

16:10:03 +08'00'

DATE: _____

OA: _____

GRA: _____

Reference : 64331428

Sent by : Mail

Amount : 603.71**



AXA INSURANCE
PTE LTD

To : PS DEFENCE
C/O LKK AUTO CONSULTANTS PTE
LTD 51 UBI AVE 1 #01-25
SINGAPORE
PAYA UBI INDUSTRIAL PARK

867202

For inquires, please contact Citiservice at 62242622

PAYMENT ADVICE

On behalf of : AXA INSURANCE PTE LTD

Date : 03 Nov,2022

We enclose a cheque for SGD 603.71 made in favour of
PS DEFENCE in settlement of the
following :
Claim Number : 2M03W16A Amount : 564.21
Policy Number : VA1 GA508418 Date of Loss : 06/01/2020
Insured : SOH, TECK HWEE (SU DEHUI)
Vehicle/Vessel/Injured: SJX7698X
Payment Desc : INV NO-MID33311

Important: Please note that clearing of this cheque constitutes
your acceptance of payment and discharge of policy liability
GST-INPUT TAX CASH PA : 39.50

867202

Not Negotiable
A/C Payee Only



AXA INSURANCE PTE LTD

Date 03 / 11 / 2022
DD / MM / YY

To : **PS DEFENCE**

The Sum of
SINGAPORE DOLLARS Six Hundred and Three and CENTS Seventy
One Only

S\$ 603.71**

Citibank N.A., Singapore



VALID FOR 6 MONTHS FROM DATE OF ISSUANCE

Eileen Teo.
No signature below this line

1:9118672021172140001:990603000111



redefining / insurance

AXA Insurance Pte Ltd
1800 880 4888 (Within Singapore)
(65) 6880 4888 (International)
(65) 6880 4740
customer.care@axa.com.sg
www.axa.com.sg

CLAIM REF : S2M03W16

DISCHARGE VOUCHER

We/I EDWIN KANG WEE HUAT, COMPANY REG NO: SAF / HQ TPT, hereby agree to accept the sum of SIX HUNDRED THREE DOLLARS AND SEVENTY ONE CENTS ONLY (SGD 603.71) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property and all costs and expenses that we/I have and/or may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SJX7698X, as a result of an accident at ALONG TRANSIT ROAD on 06.01.2022 of which we/I were/was the hirer/owner/driver/rider/pillion/Passenger of motor vehicle no. 33311MID.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for all claim(s) whatsoever and whosoever present or future that we/I have and/or may have against the said Insurer, owner and/or driver of vehicle no. SJX7698X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJX7698X.

Dated this 01 day of July Year 20 22

Claimant's Signature : EDWIN KANG WEE HUAT
Digitally signed by EDWIN KANG WEE HUAT
Date: 2022.07.01 12:19:52 +08'00'

NRIC no./ Company Stamp : SXXXX245G

Occupation/ Business : SAF HQ TRANSPORT

Address : SAF HQ TRANSPORT, KRANJI CAMP 3, 151 CHO A CHU KANG WAY, BLK 822, #01-04, SINGAPORE 688248

Telephone No. : 63734511

Witness's Name : HO AIK SENG, DENNIS

Witness's Signature : HO AIK SENG DENNIS
Digitally signed by HO AIK SENG DENNIS
Date: 2022.07.01 12:05:27 +08'00'

Witness's NRIC No. : SXXXX034F

RESTRICTED

FINAL COST OF REPAIR
(To be completed for only one type of item)

To: <div style="text-align: center; margin-top: 20px;"> HD TPT CENTRE EAST, TPTHUBEAST SELETAR NODE HD TPT RESOURCE, TPTHUBEAST RESOURCE SUP IC, TPTHUBEAST <hr/> Unit </div>		From: <div style="float: right; border: 1px solid black; padding: 2px; margin-top: 10px;"> Ref BB70/D/NS/02/20 </div> <div style="text-align: center; margin-top: 20px;"> MAO/NSCSW </div>																			
Description of Item:	TRUCK, UTILITY: L/R, LWB, 1 TON, 4X4, FFR, 110"	SAF 1222:	BB70/D/NS/02/20																		
Part/Reg No:	MID33311	Original Value:	-																		
Quantity:	01	CE/Non CE:	-																		
Description of Damages and Costs of Repairs: <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div> <u>S/N</u> 1) Tailboard centre portion dented and cracked </div> <div style="text-align: center;"> <u>Incident Repair</u> <u>Man-hours</u> 0.50 </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div> <u>S/N</u> 1) TAILGATE, VEHICLE BODY: C/W FITTINGS </div> <div style="text-align: center;"> <u>Materials Cost</u> <u>Unit Price</u> \$1,100.91 </div> <div style="text-align: center;"> <u>Qty</u> 1 </div> <div style="text-align: center;"> <u>COST</u> \$1,100.91 </div> </div>		Date: 06.01.2020 MO/MR: 8202384704/18537003 Date: 07 January 2020 Accident Job No: 8202384704/18537003 Date: 07 January 2020																			
Base/LEO Area Office's Assessment of Damages																					
<table style="width:100%; border-collapse: collapse;"> <tr> <td style="width:60%;">Labour Charges @ \$28.63 per hour X 0.50 hrs</td> <td style="width:5%; text-align: center;">=</td> <td style="width:35%; text-align: right;">\$14.32</td> </tr> <tr> <td>Total Cost of Parts / Materials Used</td> <td style="text-align: center;">=</td> <td style="text-align: right;">\$1,100.91</td> </tr> <tr> <td>Sub-contractor</td> <td style="text-align: center;">=</td> <td style="text-align: right;">-</td> </tr> <tr> <td>Assessment Fee</td> <td style="text-align: center;">=</td> <td style="text-align: right;">\$28.19</td> </tr> <tr> <td>Towing Service</td> <td style="text-align: center;">=</td> <td style="text-align: right;">-</td> </tr> <tr> <td>Total</td> <td></td> <td style="text-align: right; border-top: 1px solid black;">\$1,143.42</td> </tr> </table>				Labour Charges @ \$28.63 per hour X 0.50 hrs	=	\$14.32	Total Cost of Parts / Materials Used	=	\$1,100.91	Sub-contractor	=	-	Assessment Fee	=	\$28.19	Towing Service	=	-	Total		\$1,143.42
Labour Charges @ \$28.63 per hour X 0.50 hrs	=	\$14.32																			
Total Cost of Parts / Materials Used	=	\$1,100.91																			
Sub-contractor	=	-																			
Assessment Fee	=	\$28.19																			
Towing Service	=	-																			
Total		\$1,143.42																			
Estimated Time for Repair:		0.5 Hr																			

*Delete whichever is not applicable
FINAL COST OF REPAIR

Digitally signed by
GOH CHENG KANG
 Date: 2022.01.27
 12:11:33 +08'00'

RESTRICTED

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJX7698X

Date of Accident

06/01/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AXA Insurance Pte Ltd

Period of Insurance 24/10/2019 - 08/01/2021

Requested By Chew Hsiao Tong (National As...

Requested Date 14/03/2022 16:42

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**SINGAPORE
POLICE FORCE**

PAYMENT

TAX INVOICE

Invoice No : SPF2022020301113448

Date/Time:

03/02/2022 10:28:20

Application Paid Via: Visa
Bank Reference No: 163810
GST Reference No: MG-8400000-5

Transaction Ref No: TP000150956

	Service Type	Service Fee	eService Reference No	Unit Price (S\$)	GST (S\$)	Qty	Amount (S\$)
1	Police Document	Search Fee	0050000002566879	14.00	0.00	1	14.00
Total (S\$)							14.00

This is a computer-generated invoice. No signature is required.

Please print a copy of the invoice for your reference.

A FORCE FOR THE NATION





**SINGAPORE
POLICE FORCE**

PAYMENT

TAX INVOICE

Invoice No : SPF2022022301127442

Date/Time:

23/02/2022 12:12:55

Application Paid Via: Visa
Bank Reference No: 570458
GST Reference No: MG-8400000-5

Transaction Ref No: TP000151519

	Service Type	Service Fee	eService Reference No	Unit Price (S\$)	GST (S\$)	Qty	Amount (S\$)
1	Police Document	Document Fee	0050000002576859	16.00	0.00	1	16.00
Total (S\$)							16.00

This is a computer-generated invoice. No signature is required.

Please print a copy of the invoice for your reference.

A FORCE FOR THE NATION



Hsiao Tong (LKKAUTO)

From: SPF EAppl CRS <SPF_C_EACRS@spf.gov.sg>
Sent: Thursday, 3 February 2022 10:29 AM
To: Hsiao Tong (LKKAUTO)
Subject: Search Fee Paid for Certified True Copy of Police Report(s)

Dear Applicant,

We are pleased to confirm that the search fee for application request with Transaction Reference Number: TP000150956 has been paid successfully. For feedback related to your application, please submit your enquiry via the [SPF e-Feedback portal](#)*.

Receipt Number:	SPF2022020301113448
Transaction Date:	03/02/2022 10:29:02 Singapore Time
Payment Mode:	Credit Card
Amount Paid:	\$14.00

2 Once the documents are ready, we will contact you to pay the document fees and make collection. Please note that if document fees are not paid within 30 days from the date when we have contacted you, the application will be automatically closed. You would then have to make a fresh application.

3 You do not have to visit any police premises to check the status of your application. For your convenience, please click on the links below:

- For application status of Certified True Copy Report (CTC), visit:
<https://eacrs.police.gov.sg/eacrsinternet/EngAndPayCTC.xhtml>
- For application status of Criminal Records for Criminal Case Disclosure Conference (CCDC), visit:
<https://eacrs.police.gov.sg/eacrsinternet/EngAndPayCCDC.xhtml>
- Alternatively, you may visit the following links and choose "Login with Transaction Reference No" button.
CTC: <https://eservices.police.gov.sg/content/policehubhome/homepage/certified-true-copy-police-doc-singpass.html>
CCDC: <https://eservices.police.gov.sg/content/policehubhome/homepage/criminal-record-case-disclosure-conference-corppass.html>

4 Thank you.

Yours faithfully
eACRS Admin

Please do not reply to this email as it is auto-generated.

* **Note:** Once in Portal, please go to "Provide Feedback on Police Services" > "Click Here to Proceed" > choose "General Enquiry" > Provide your enquiry and submit.

Hsiao Tong (LKKAUTO)

From: SPF_C_EACRS@spf.gov.sg
Sent: Wednesday, 23 February 2022 12:09 PM
To: Hsiao Tong (LKKAUTO)
Cc: Fauziah_AHMAD@spf.gov.sg; Siti_Rohaiyah_KASMANI@spf.gov.sg
Subject: Application Approved

Your Ref:
Our Ref: TP000151519

Traffic Police Department
10 Ubi Avenue 3
Singapore 408865
Tel:

65476243/6244/6237
23 Feb 2022

Fax: 65474885

Ms Chew Hsiao Tong
LKK Auto Consultant PTE LTD
51 Paya Ubi Industrial Park
01-25
UBI AVE 1
Singapore 408933
Tel: 86207698

Dear Mdm

APPLICATION FOR CERTIFIED TRUE COPIES OF REPORT(S) / DOCUMENT(S)

I refer to your application dated 23/02/2022 with Transaction Reference No. TP000151519.

2 I am pleased to inform you that your application for the following documents has been approved:

(1) Report of a Traffic Accident (NP168) (for Vehicle No: MID 33311, Qty: 1 at S\$ 16 per copy)

3 A fee of S\$ 16, being the document fee, is payable for the above-mentioned documents. If the payment is not received within 30 days from the date of this notification, your application will lapse. Please pay the document fee online at <https://eacrs.police.gov.sg/eacrsinternet/EnqAndPayCTC.xhtml>

4 If you do not want to purchase any of the above-stated reports/documents, please contact me at 65476243/6244/6237.

Yours faithfully

SUPERVISOR GENERAL OFFICE
for COMMANDER
TRAFFIC POLICE DEPARTMENT

***** Disclaimer Message for SPF *****

Hsiao Tong (LKKAuto)

From: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>
Sent: Thursday, 14 July 2022 12:33 PM
To: Hsiao Tong (LKKAuto)
Cc: EDWIN KANG WEE HUAT (MINDEF); RISHABH RADHAKRISHNAN (MINDEF)
Subject: RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Message Classification: Official Closed

Hi Hisao Tong,

1. Please inform the insurer this name is the DV information that is filled in is correct.
2. The insurer should not be confuse with payment to "PS Defence" as this is payment instruction to be made to **Defence Budget**. SAF / HQ Tpt is still the Acceptance Authority or they named as registered owner and Maj Edwin is the Authority & Acceptance Officer for all SAF vehicles Accident Claims matters. We can't put "PS Defence" as mentioned earlier that addressing to PS Defence is a payment to Defence budget.
3. The insurer may include additional payment info to addressing to SAF HQ TPT and payment to PSA Defence if it is a concern. But the information will still not be change and it is not right to do so as well as mentioned in previous paragraph.
4. This signing pf Discharge Voucher(DV) has been across all insurance agencies and it has never been any of the DV is signed with PS Defense in the document. We have to be very clear that the Acceptance Authority is SAF/HQ Transport and Maj Edwin is the Authority Officer.
5. For Company Stamp, since last year through JP Knight has already informed that we is no longer in use this stamp for documentations and moved to Digitalized Signature in our organization. The Digitalized Signature is encrypted by internal SAF system and only the actual person can digitally sign the documents and cannot be forged. There is no way I can find any old days manual stamp anymore as no longer in practice.
6. For your necessary follow up, thank you.

Regards,

DENNIS HO
TA INVESTIGATION WO
HQ TPT/ SAFETY BR
63074511
91763064

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 14 July, 2022 11:40 AM

To: HO AIK SENG, DENNIS (MINDEF) <HO_Aik_Seng_Dennis@defence.gov.sg>

Subject: RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Dear Dennis,

As spoken, please refer to email below for your advice.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG Kian Theng Derick <derick.ongkt@axa.com.sg>

Sent: Monday, 4 July 2022 9:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Hsiao Tong

We refer to the above matter.

Please be informed at the registered owner of 33311MID should sign the Discharge Voucher.

Please assist to get the registered owner of 33311MID to complete the discharge voucher and endorsed with company stamp.

We/I EDWIN KANG WEE HUAT, COMPANY REG NO: SAF / HQ TPT . hereby agree to accept the sum of SIX HUNDRED THREE DOLLARS AND SEVENTY ONE CENTS ONLY (SGD 603.71) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property and all costs and expenses that we/I have and/or may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SJX7698X, as a result of an accident at ALONG TRANSIT ROAD on 06.01.2022 of which we/I were/was the hirer/owner/driver/rider/pillion/Passenger of motor vehicle no. 33311MID .

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defense available to us.

Warmest Regards

Derick Ong

Claim Specialist, Motor Claims Department

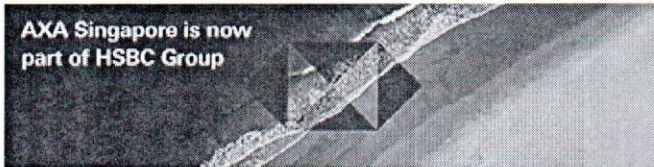
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Telephone: 1800 8804888

Email: derick.ongkt@axa.com.sg



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited.

If you are not the intended recipient of the message, please notify the sender immediately.

Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, July 4, 2022 16:27

To: ONG Kian Theng Derick <derick.ongkt@axa.com.sg>

Subject: [EXTERNAL] RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Hi Derick,

Attached is a copy of signed DV for your necessary action.

Please assist to issue a cheque made payable to "PS DEFENCE" and mail it to LKK [Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 S(408933)].

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG Kian Theng Derick <derick.ongkt@axa.com.sg>
Sent: Wednesday, 29 June 2022 11:09 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Sir/Madam

We refer to the above matter.

Please sign and return the attached discharge voucher and GIRO form, together with your client's Letter of Authorisation, to enable us process the payment.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defense available to us.*

Warmest Regards

Derick Ong

Claim Specialist, Motor Claims Department

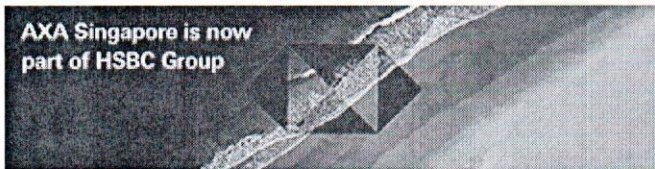
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Telephone: 1800 8804888

Email: derick.ongkt@axa.com.sg



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If you are not the intended recipient of the message, please notify the sender immediately.

Internal

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, June 21, 2022 11:28
To: KHONG Lynn <lynn.khong@axa.com.sg>
Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: RE: S2M03W16_TPPD OFFER (TCA)_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Lynn,

Thank you for your email.

We have our principal instruction to accept your offer.

Please send us DV/payment. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>

Sent: Monday, 13 June 2022 7:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: S2M03W16_TPPD OFFER (TCA)_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON
06/01/2020 17.45

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Hsiao Tong,

We refer to the above matters.

On without admission of liability, we are prepared to offer **S\$603.71** (all in) being full and final settlement of your client's claim. Calculated as follow:-

Cost of Repair \$1,143.42 @50% = S\$571.71

Insurer search Fee S\$2.00

Police Report Fee S\$30.00

TOTAL \$603.71

Kindly advise acceptance and our Discharge Voucher will follow.

Please be informed that the above proposal is deemed to be a full and final settlement of any and all claims, loss and/or damages, both directly and/or indirectly incurred by your client against our client(s) and their motor insurance policy with AXA.

Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorized driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims

- (b) If the amount of the damage to either the Government Vehicle or the Insured Vehicle exceeds \$500/- but the amount of the damage to neither vehicle exceeds \$10,000/- each party shall bear one-half of the damage to the vehicles.

Best Regards,

Lynn Khong

Specialist Motor (Property) Claims

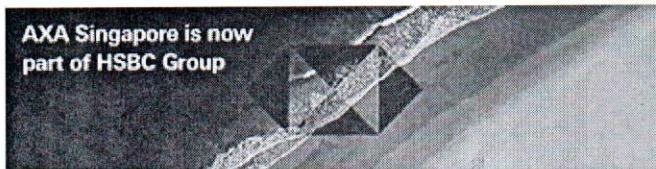
Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Telephone: +65 68804888

Email: lynn.khong@axa.com.sg



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If you are not the intended recipient of the message, please notify the sender immediately.

We appreciate your patience as we are experiencing higher volume.

Upcoming out-of-office & closure notification: 30/05/2022 & 15/06/2022

For claims query, kindly email to cst@axa.com.sg for further assistance.

For claims survey, kindly email to motor.survey@axa.com.sg

For bill/DV submission, kindly email to motor.bill@axa.com.sg

For LOD submission, kindly email to motor.doc@axa.com.sg

Internal

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, June 2, 2022 4:30 PM

To: KHONG Lynn <lynn.khong@axa.com.sg>

Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: [EXTERNAL] RE: S2M03W16_TCA_Accident Involving SJX7698X & MINDEF 33311MID (TP)_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Hi Lynn,

Please let us have your offer.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 April 2022 8:40 AM
To: KHONG Lynn <lynn.khong@axa.com.sg>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: S2M03W16_TCA_Accident Involving SJX7698X & MINDEF 33311MID (TP)_ALONG TRANSIT RD_ON
06/01/2020 17.45

Without Prejudice

Dear Lynn,

Thank you for your email.

We are of the view that TCA is applicable.

Please let us have your offer based on TCA.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>
Sent: Monday, 11 April 2022 2:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: S2M03W16_TCA_Accident Involving SJX7698X & MINDEF 33311MID (TP)_ALONG TRANSIT RD_ON
06/01/2020 17.45

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Hsiao Tong,

We refer to the above subject matters.

Scope of cover – Comprehensive
Excess under policy: S\$700

Kindly confirm whether TCA is applicable for this matter.

Thank you.

Best Regards,

Lynn Khong

Specialist, Motor Claims Department
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144
Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588
Customer Care No. 1800 8804888
www.axa.com.sg



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Upcoming out-of-office & closure notification: 08/04/2022 (4pm), 13/04/2022, 29/04/2022

*For claims query, kindly email to cst@axa.com.sg for further assistance.
For claims survey, kindly email to motor.survey@axa.com.sg
For bill/DV submission, kindly email to motor.bill@axa.com.sg
For LOD submission, kindly email to motor.doc@axa.com.sg*

-----Original Message-----

From: do not reply <donotreply@axa.com.sg>
Sent: Friday, March 18, 2022 2:39 PM
To: chewht@lkkauto.com; SPF C EACRS@spf.gov.sg
Cc: [filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>](mailto:filenet-ctom-p-sg@axa.com.hk); KHONG Lynn <lynn.khong@axa.com.sg>
Subject: S2M03W16_LK_[TP REF:MINDEF (TP) military vehicles]_Accident Involving SJX7698X & MINDEF (TP) military vehicles_along_TRANSIT RD on 06/01/2020 17.45_PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

ACCIDENT INVOLVING SJX7698X AND MINDEF (TP) military vehicles ON 0.01.2020

Dear Sirs,

Thank you for your email, we acknowledge receipt of your letter dated 17.03.2022 and the enclosures on 18.03.2022.

The above accident has not been reported to us by our insured. We are reviewing on your client's claim and will reply to you substantively soon.

For us to deal with your claim, kindly furnish us the scene photos, independent witnesses statement/ video footages. (if available)

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to KHONG Lynn at lynn.khong@axa.com.sg

Thank you.
Yours faithfully
AXA Insurance Pte Ltd

-----Original Message-----

From: CST <cst@axa.com.sg>
Sent: Thursday, 17 March 2022 9:17 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Recovery Claim For MID33311 // DOA: 06/01/2020 // AXA Insured: SJX7698X

Dear Team,

Policy GA508418
No Claim Number

Please refer to the below email and attachments for your necessary action.

Best Regards,

Dionne Danganan
Specialist, Customer Care
AXA Insurance Pte Ltd
Mailing address: Robinson Road P.O. Box 1094, Singapore 902144 Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588
Tel: +65 68804888
www.axa.com.sg

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----- Original Message -----

From: Hsiao Tong [chewht@lkkauto.com]
Sent: 15/03/2022 08:14
To: cst@axa.com.sg
Cc: olivialau@lkkauto.com
Subject: [EXTERNAL] Recovery Claim For MID33311 // DOA: 06/01/2020 // AXA Insured: SJX7698X

Your Ref: To be advised
LKK Ref: CC2/MIDA22000828/p

Without Prejudice

M/s AXA Insurance Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING MID 33311 & SJX 7698X ON 06/01/2020

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair
\$ 1,143.42
2. Insurer search Fee
\$ 2.00
3. Police Report Fee
\$ 30.00
TOTAL
\$ 1,175.42

A copy of the supporting documents is enclosed.

* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ref:_00Db0Ky1f._5002v33JYsc:ref

Internal

Internal

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AXA China Region Insurance Company (Bermuda) Limited (incorporated in Bermuda with limited liability) ;
AXA General Insurance Hong Kong Limited ;
AXA Wealth Management (HK) Limited ;

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 October 2022 10:24 AM
To: TEO Kitty
Cc: filenet-ctom-p-sg
Subject: RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Kitty,

Please issue cheque and send to our office.

LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: TEO Kitty <kitty.teo@axa.com.sg>
Sent: Monday, 24 October 2022 9:35 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please complete the GIRO or PayNow form.

Warmest Regards

Kitty Teo

Specialist, Motor Claims Department
AXA Insurance Pte Ltd
Email: kitty.teo@axa.com.sg
Website: www.axa.com.sg

Mailing address: Robinson Road P.O. Box 1094 Singapore 902144
Courier and deliveries: 9 North Bouna Vista Drive #18-01/06 The Metropolis Tower 1 Singapore 138588



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CONFIDENTIAL

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, October 13, 2022 7:44 AM
To: TEO Kitty <kitty.teo@axa.com.sg>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: [EXTERNAL] RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Kitty,

Yes, pay to **PS DEFENCE**.
Thanks.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: TEO Kitty <kitty.teo@axa.com.sg>
Sent: Wednesday, 12 October 2022 8:43 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Dear Hsiao Tong,

Please confirm is it we pay to PS DEFENCE?

Warmest Regards

Kitty Teo

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

Email: kitty.teo@axa.com.sg

Website: www.axa.com.sg

Mailing address: Robinson Road P.O. Box 1094 Singapore 902144

Courier and deliveries: 9 North Bouna Vista Drive #18-01/06 The Metropolis Tower 1 Singapore 138588



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CONFIDENTIAL

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, September 30, 2022 8:39 AM

To: TEO Kitty <kitty.teo@axa.com.sg>

Subject: [EXTERNAL] RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

URGENT

Without Prejudice

Dear Kitty,

We have yet received payment till date.

Please let us have the payment within the next 10days. Otherwise, we have our principal instruction to proceed next course of action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 16 September 2022 9:18 AM

To: TEO Kitty <kitty.teo@axa.com.sg>

Subject: Re: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF
33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Kitty,

We refer to our below email.

Please advise payment status. Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 31 August 2022 9:34 am

To: TEO Kitty <kitty.teo@axa.com.sg>

Subject: RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF
33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

REMINDER

Without Prejudice

Dear Kitty,

We noted that this case is under your care.

Kindly refer to the attached email from our principal which is self-explanatory.

We hope that it is clarified and we look forward your payment soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 29 July 2022 9:59 AM

To: TEO Kitty <kitty.teo@axa.com.sg>

Subject: RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Kitty,

We noted that this case is under your care.

Kindly refer to the attached email from our principal which is self-explanatory.

We hope that it is clarified and we look forward your payment soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG Kian Theng Derick <derick.ongkt@axa.com.sg>

Sent: Monday, 4 July 2022 9:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Hsiao Tong

We refer to the above matter.

Please be informed at the registered owner of 33311MID should sign the Discharge Voucher.

Please assist to get the registered owner of 33311MID to complete the discharge voucher and endorsed with company stamp.

We/I EDWIN KANG WEE HUAT, COMPANY REG NO: SAF / HQ TPT, hereby agree to accept the sum of SIX HUNDRED THREE DOLLARS AND SEVENTY ONE CENTS ONLY (SGD 603.71) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property and all costs and expenses that we/I have and/or may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SJX7698X, as a result of an accident at ALONG TRANSIT ROAD on 06.01.2022 of which we/I were/was the hirer/owner/driver/rider/pillion/Passenger of motor vehicle no. 33311MID.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defense available to us.

Warmest Regards

Derick Ong

Claim Specialist, Motor Claims Department

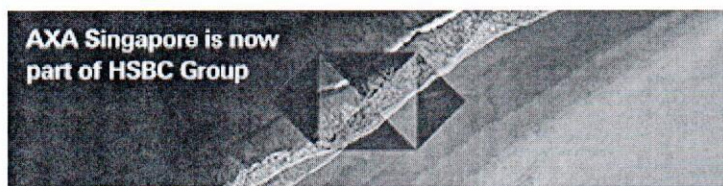
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Telephone: 1800 8804888

Email: derick.ongkt@axa.com.sg



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Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, July 4, 2022 16:27

To: ONG Kian Theng Derick <derick.ongkt@axa.com.sg>

Subject: [EXTERNAL] RE: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Hi Derick,

Attached is a copy of signed DV for your necessary action.

Please assist to issue a cheque made payable to "PS DEFENCE" and mail it to LKK [Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 S(408933)].

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG Kian Theng Derick <derick.ongkt@axa.com.sg>

Sent: Wednesday, 29 June 2022 11:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: S2M03W16_DISCHARGE VOUCHER AND GIRO FORM_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Sir/Madam

We refer to the above matter.

Please sign and return the attached discharge voucher and GIRO form, together with your client's Letter of Authorisation, to enable us process the payment.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/or insurers. We hereby maintain full reservation of rights and all defense available to us.*

Warmest Regards

Derick Ong

Claim Specialist, Motor Claims Department

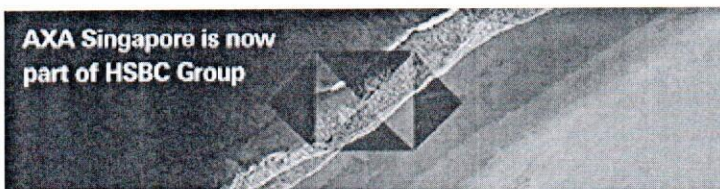
AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Telephone: 1800 8804888

Email: derick.ongkt@axa.com.sg



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If you are not the intended recipient of the message, please notify the sender immediately.

Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, June 21, 2022 11:28

To: KHONG Lynn <lynn.khong@axa.com.sg>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: RE: S2M03W16_TPPD OFFER (TCA)_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON
06/01/2020 17.45

Without Prejudice

Dear Lynn,

Thank you for your email.

We have our principal instruction to accept your offer.

Please send us DV/payment. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>

Sent: Monday, 13 June 2022 7:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: S2M03W16_TPPD OFFER (TCA)_SJX7698X (AXA INSD) & MINDEF 33311MID_ALONG TRANSIT RD_ON
06/01/2020 17.45

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Hsiao Tong,

We refer to the above matters.

On without admission of liability, we are prepared to offer **S\$603.71** (all in) being full and final settlement of your client's claim. Calculated as follow:-

Cost of Repair \$1,143.42 @50% = S\$571.71
Insurer search Fee S\$2.00
Police Report Fee S\$30.00
TOTAL \$603.71

Kindly advise acceptance and our Discharge Voucher will follow.

Please be informed that the above proposal is deemed to be a full and final settlement of any and all claims, loss and/or damages, both directly and/or indirectly incurred by your client against our client(s) and their motor insurance policy with AXA.

Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorized driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims

(b) If the amount of the damage to either the Government Vehicle or the Insured Vehicle exceeds \$500/- but the amount of the damage to neither vehicle exceeds \$10,000/- each party shall bear one-half of the damage to the vehicles.

Best Regards,

Lynn Khong

Specialist Motor (Property) Claims

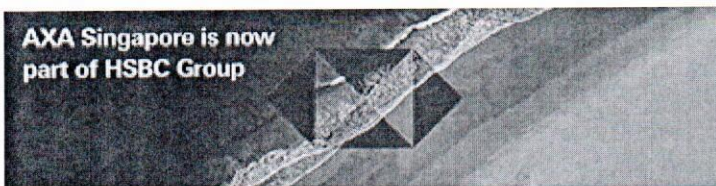
Motor (Property) Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Telephone: +65 68804888

Email: lynn.khong@axa.com.sg



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We appreciate your patience as we are experiencing higher volume.

Upcoming out-of-office & closure notification: 30/05/2022 & 15/06/2022

For claims query, kindly email to cst@axa.com.sg for further assistance.

For claims survey, kindly email to motor.survey@axa.com.sg

For bill/DV submission, kindly email to motor.bill@axa.com.sg

For LOD submission, kindly email to motor.doc@axa.com.sg

Internal

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, June 2, 2022 4:30 PM

To: KHONG Lynn <lynn.khong@axa.com.sg>

Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: [EXTERNAL] RE: S2M03W16_TCA_Accident Involving SJX7698X & MINDEF 33311MID (TP)_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Hi Lynn,

Please let us have your offer.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Friday, 29 April 2022 8:40 AM

To: KHONG Lynn <lynn.khong@axa.com.sg>

Cc: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: RE: S2M03W16_TCA_Accident Involving SJX7698X & MINDEF 33311MID (TP)_ALONG TRANSIT RD_ON 06/01/2020 17.45

Without Prejudice

Dear Lynn,

Thank you for your email.

We are of the view that TCA is applicable.

Please let us have your offer based on TCA.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KHONG Lynn <lynn.khong@axa.com.sg>

Sent: Monday, 11 April 2022 2:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: S2M03W16_TCA_Accident Involving SJX7698X & MINDEF 33311MID (TP)_ALONG TRANSIT RD_ON
06/01/2020 17.45

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Hsiao Tong,

We refer to the above subject matters.

Scope of cover – Comprehensive

Excess under policy: S\$700

Kindly confirm whether TCA is applicable for this matter.

Thank you.

Best Regards,

Lynn Khong

Specialist, Motor Claims Department

AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Customer Care No. 1800 8804888

www.axa.com.sg



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Upcoming out-of-office & closure notification: 08/04/2022 (4pm), 13/04/2022, 29/04/2022

For claims query, kindly email to cst@axa.com.sg for further assistance.

For claims survey, kindly email to motor.survey@axa.com.sg
For bill/DV submission, kindly email to motor.bill@axa.com.sg
For LOD submission, kindly email to motor.doc@axa.com.sg

-----Original Message-----

From: do not reply <donotreply@axa.com.sg>
Sent: Friday, March 18, 2022 2:39 PM
To: chewht@lkkauto.com; SPF C EACRS@spf.gov.sg
Cc: filenet-ctom-p-sg@axa.com.hk; KHONG Lynn <lynn.khong@axa.com.sg>
Subject: S2M03W16_LK_[TP REF:MINDEF (TP) military vehicles]_Accident Involving SJX7698X & MINDEF (TP) military vehicles_along_TRANSIT RD on 06/01/2020 17.45_PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

ACCIDENT INVOLVING SJX7698X AND MINDEF (TP) military vehicles ON 0.01.2020

Dear Sirs,

Thank you for your email, we acknowledge receipt of your letter dated 17.03.2022 and the enclosures on 18.03.2022.

The above accident has not been reported to us by our insured. We are reviewing on your client's claim and will reply to you substantively soon.

For us to deal with your claim, kindly furnish us the scene photos, independent witnesses statement/ video footages. (if available)

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to KHONG Lynn at lynn.khong@axa.com.sg

Thank you.
Yours faithfully
AXA Insurance Pte Ltd

-----Original Message-----

From: CST <cst@axa.com.sg>
Sent: Thursday, 17 March 2022 9:17 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Recovery Claim For MID33311 // DOA: 06/01/2020 // AXA Insured: SJX7698X

Dear Team,

Policy GA508418
No Claim Number

Please refer to the below email and attachments for your necessary action.

Best Regards,

Dionne Danganan

Specialist, Customer Care

AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144 Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588

Tel: +65 68804888

www.axa.com.sg

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----- Original Message -----

From: Hsiao Tong [chewht@lkkauto.com]

Sent: 15/03/2022 08:14

To: cst@axa.com.sg

Cc: olivialau@lkkauto.com

Subject: [EXTERNAL] Recovery Claim For MID33311 // DOA: 06/01/2020 // AXA Insured: SJX7698X

Your Ref: To be advised

Without Prejudice

LKK Ref: CC2/MIDA22000828/p

M/s AXA Insurance Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING MID 33311 & SJX 7698X ON 06/01/2020

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair
\$ 1,143.42
2. Insurer search Fee
\$ 2.00
3. Police Report Fee
\$ 30.00
- TOTAL
\$ 1,175.42

A copy of the supporting documents is enclosed.

* Please be note that repairs of MINDEF vehicles involved in accidents are carried out by MINDEF list of appointed contractors or at the unit's zonal workshops. There is no survey report of MINDEF vehicles.

Kindly look into the above claim and let us have your cheque made payable to "PS DEFENCE" within the next 14 days from this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com<<mailto:chewht@lkkauto.com>> | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ref:_00Db0Ky1f._5002v33JYsc:ref

Internal

Internal

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AXA China Region Insurance Company (Bermuda) Limited (incorporated in Bermuda with limited liability) ;

AXA General Insurance Hong Kong Limited ;

AXA Wealth Management (HK) Limited ;

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**SINGAPORE
POLICE FORCE**



T/20200106/2215

1 of 3

Police Station Of Origin:
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609962
Tel No: 1800-8999999

Report No. T/20200106/2215

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 06/01/2020 22:08		Vide Report No.:		Station Diary No.: 155	
Informant's Particulars					
Name of Informant: LOW ZHONG WEI, EDMUND			Address: APT BLK 540 JELAPANG ROAD #08-32 SINGAPORE 670540		
ID Type / ID No.: NRIC NO / S8633173Z			Contact No.: Home/Office: Mobile: 83831300		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 33	Date of Birth: 19/11/1986	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: SAF COMBAT ENGINEER TRAINER			Driving Licence Information: Class: 3,4,5 Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Government Vehicle	Drink Drive: No	Date/Time of Accident: 06/01/2020 17:45	Type of Location: Straight Road
Location: Along Road 1 TRANSIT ROAD OUTSIDE OF NEE SOON CAMP MAIN GATE				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
33311MID	LAND ROVER DEFENDER				Slightly Damaged	0
SJX7698X	Car				Seriously Damaged	0

FALZIAN BTE AHMAD

Traffic Police

25 FEB 2022

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20200106/2215

2 of 3

Police Station Of Origin:
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609962
Tel No: 1800-8999999

Report No. T/20200106/2215

CONTINUATION OF REPORT

Driver			
Name	LOW ZHONG WEI, EDMUND	ID No.	S8633173Z
Related Vehicle	33311MID (LAND ROVER DEFENDER)	Contact No.	83831300
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3,4,5 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	SOH TECK HWEE	ID No.	S7909818C
Related Vehicle	SJX7698X (Car)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 06/01/2020 at about 1745hrs, I was driving my vehicle out of nee soon for work purpose. As there were some congestion along transit road outside of nee soon camp, I stopped my vehicle to wait for the traffic to clear. Subsequently, I felt an impact on my rear and discovered that one vehicle has knocked onto my vehicle at its rear causing some scratch mark.

The accident occurred just outside of Nee Soon Camp main gate. No one was injured due to the accident.

Certified True Copy
pursuant to Sec. 78 of the
Evidence Act, Cap 97.

FAUZIAH BTE AHMAD
Traffic Police
Date: 25 FEB 2022



**SINGAPORE
POLICE FORCE**



T/20200106/2215

3 of 3

Police Station Of Origin:
Jurong East N.P.C
92 Boon Lay Way SINGAPORE 609962
Tel No: 1800-8999999

Report No. T/20200106/2215

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

Sgt 3 TAN WEI XIONG

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIA /

Staff Sgt WONG SIEU LUI

Contact No.: 65476151

Authentication Stamp

NP168

Signature Of Informant:

Date/Time:

06/01/2020 22:08

Classification Of Case:

Certified True Copy

pursuant to Sec. 78 of the
Evidence Act, Cap. 97.

FAUZHAN BTE AHMAD
Traffic Police 25 FEB 2022

RESTRICTED \ SENSITIVE NORMAL

RESTRICTED

ANNEX A

STATEMENT OF SSG EDMUND LOW ZHONG WEI

STATEMENT OF	SSG LOW ZHONG WEI, EDMUND				ALIASES	-		
NRIC NO	SXXXXX173Z	AGE	33		MALE/FEMALE	MALE		
EMPLOYMENT	REGULAR	DRIVING LICENSE NO	SAF/TPW/01988/11		NATIONALITY	SINGAPOREAN		
DIALECT	-	LANGUAGE SPOKEN	ENGLISH		TEL NO	[REDACTED]		
ADDRESS	[REDACTED]							
INTERPRETED BY	-	RANK	-	TIME	-	DATE	-	-
RECORDED BY	-	RANK	-	TIME	-	DATE	-	SIGN -
<p>I, SXXXXX173Z, SSG EDMUND LOW hereby report an accident on 060120, 1745 hrs at transit road (NEE SOON CAMP GATE). While I was waiting for the traffic to be clear along transit road, a red BMW (SIN7698X) driven by LTC (DR) SOH TECK HWEE hit my landrover (MID 33311) from the back. I was heading back to TPW after helping my superior to collect some documents to facilitate the training on the ground. After the impact, the driver of the red BMW vehicle, LTC (DR) SOH TECK HWEE admitted that it his fault.</p>								
DATE	060120/ 1850hr		SIGNATURE OF DRIVER/WITNESS					

Additional Note: Police Report made by SSG Edmund no: [T/20200106/2215](#).

RESTRICTED \ SENSITIVE NORMAL

RESTRICTED

ANNEX A

STATEMENT OF LTC SOH TECK HWEE

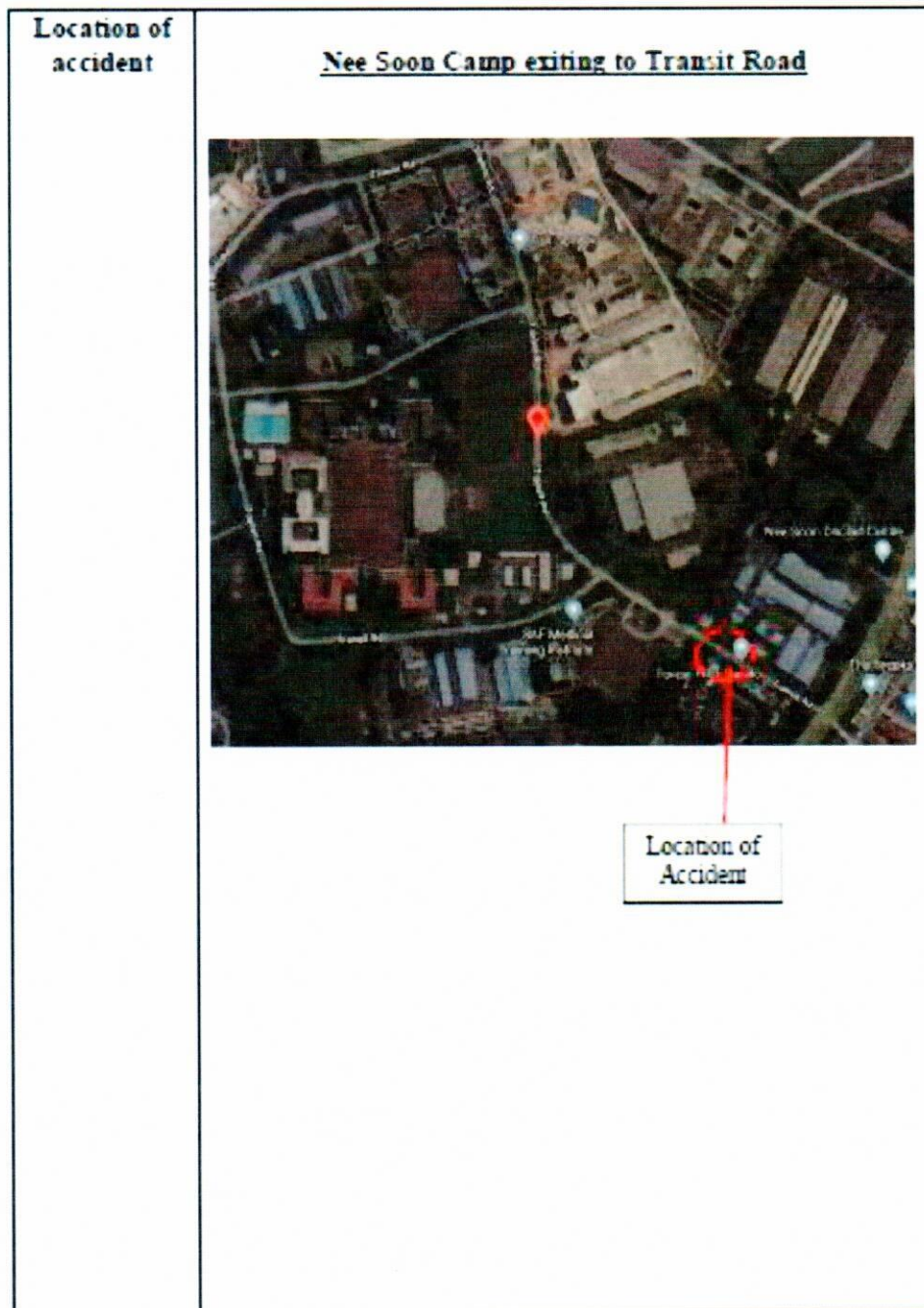
STATEMENT OF		LTC SOH TECK HWEE		ALIASES		-	
NRIC NO	SXXXXX818C	AGE	40	MALE/FEMALE	MALE		
EMPLOYMENT	REGULAR	DRIVING LICENSE NO	-	NATIONALITY	SINGAPOREAN		
DIALECT	-	LANGUAGE SPOKEN	ENGLISH	TEL NO	[REDACTED]		
ADDRESS							
INTERPRETED BY	-	RANK	-	TIME	-	DATE	-
RECORDED BY	-	RANK	-	TIME	-	DATE	-
SIGNATURE OF DRIVER/WITNESS							
I, SXXXXX818C, LTC SOH TECK HWEE was outside Nee Soon Camp and there was heavy traffic leaving camp and cars were moving slowly in start stop traffic. There was a MILITARY LAND ROVER MID 33311 (Driven by SSG EDMUND LOW from ETI) which was stationary while waiting for traffic to move in front of my car. I was clearing the hump outside the camp gate and accelerated a bit too hard and came down the hump and rear ended the land rover. There was no injuries and minor scratches on the tailboard and my front was slightly dented.							
DATE	060120/ 1850hr		SIGNATURE OF DRIVER/WITNESS				

RESTRICTED \ SENSITIVE NORMAL

RESTRICTED

ANNEX B

PHOTOS OF THE ACCIDENTS

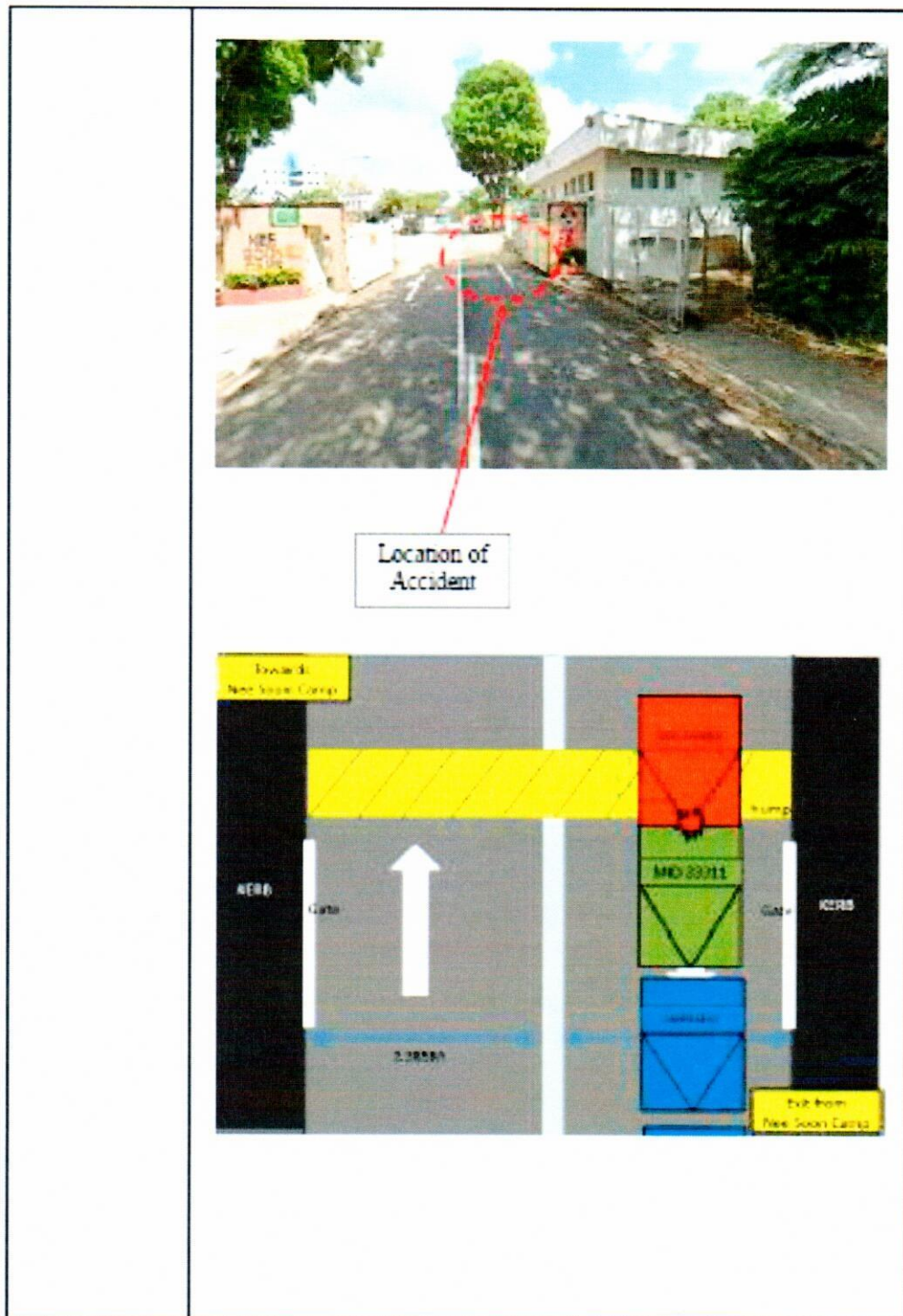


B-1

SECURITY CLASSIFICATION

RESTRICTED \ SENSITIVE NORMAL

RESTRICTED



B-2
SECURITY CLASSIFICATION

RESTRICTED \ SENSITIVE NORMAL

RESTRICTED

Photos of
Landrover



FRONT VIEW OF MID 33311



REAR VIEW OF MID 33311

B-3

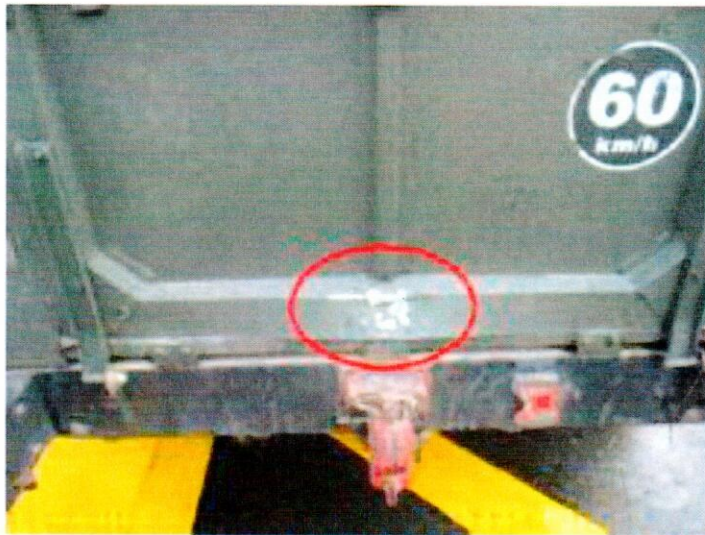
SECURITY CLASSIFICATION

5

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RESTRICTED \ SENSITIVE NORMAL

RESTRICTED



There is a slight dent to the bottom of tailboard MID 33311

Photos of
Civilian
Vehicle



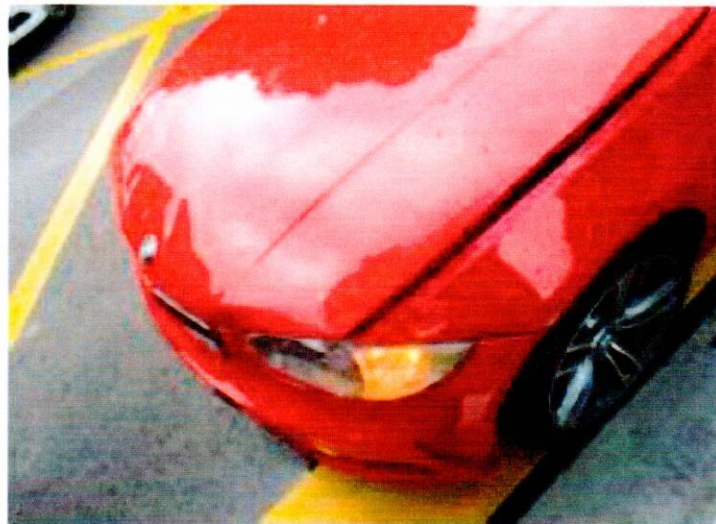
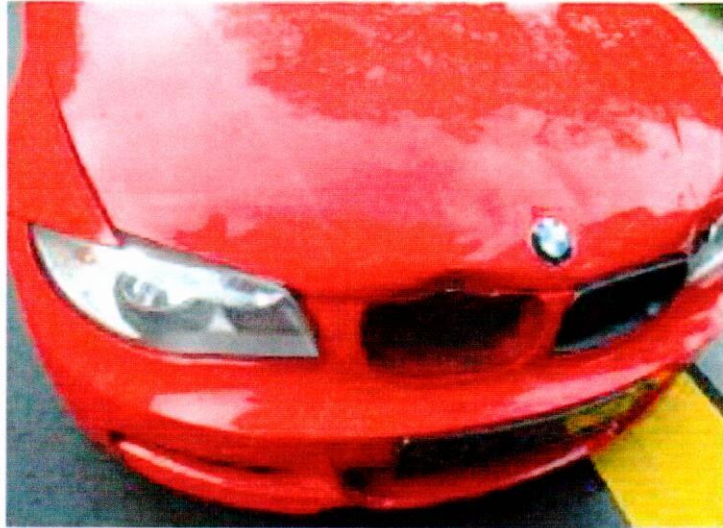
The civilian car's bonnet and engine cover of SJX 7698X sustained a small upwards dent.

B-4

SECURITY CLASSIFICATION

RESTRICTED \ SENSITIVE NORMAL

RESTRICTED



B-5
SECURITY CLASSIFICATION

7
RESTRICTED \ SENSITIVE NORMAL