

Re: SLN5604J TP / 268526 MANDATE

Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Wed 20/4/2022 3:41 PM

To: Fievel Foo <Fievel_Foo@sg.msigg-asia.com>

Dear Fievel,

After numerous of calls and email to workshop.

They agree your proposal of \$5,550 & 7 repair days.

We will submit our report accordingly

Best Regards,

Denise Tay | Case Handler

LKKAUTO Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msigg-asia.com>**Sent:** Tuesday, 22 March 2022 11:38 am**To:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>**Subject:** RE: SLN5604J TP / 268526 MANDATE

Dear Denise

We will maintain at 5,550 & 7 repair days.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)

D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msigg-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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A Member of **MS&AD** INSURANCE GROUP

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>**Sent:** Thursday, 17 March 2022 9:12 AM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: Re: SLN5604J TP / 268526 MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel,

We have conveyed your message to the workshop.

They only willing to accept at \$6800, 7days.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Sent: Thursday, 24 February 2022 12:11 am
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: SLN5604J TP / 268526 MANDATE

Dear Denise

Please proceed with 5,550.00 and 7 days.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)

D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 23 February 2022 4:21 PM
To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>
Subject: Re: SLN5604J TP / 268526 MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi Fievel,

Apologise. photos uploaded

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Sent: Wednesday, 23 February 2022 2:25 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: RE: SLN5604J TP / 268526 MANDATE

Dear Denise

Can upload the damage photo and photo after repair?

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Thanks with regards

Fievel Foo

Executive, Claim Services (Motor)

D: +65 6643 1316 | F: +65 6225 7402 | Fievel_Foo@sg.msig-asia.com



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6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, 23 February 2022 10:38 AM

To: Fievel Foo <Fievel_Foo@sg.msig-asia.com>

Subject: SLN5604J TP / 268526 MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

Enclosed documents for your review

Please let us have your approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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