

## Mei Kwan (LKKAuto)

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**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Sent:** Monday, 24 January, 2022 12:47 PM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Motor Claims SG - SG Common; Elaine Cheong Mei Ling - SGUser; Fong Sock Lan - SGUser  
**Subject:** PRI ARRANGEMENT FOR VEHICLE: SJD2502R FWD VEH NO: SNB8785P DOA: 22.01.2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Hi LKK Team,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Best Regards,

Venessa Chan

Executive, Claims

**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



Awarded by  
**FORRESTER**  
Based on Forrester CX Index, Singapore

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>  
**Sent:** Monday, 24 January 2022 11:39 am  
**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>  
**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Elaine Cheong Mei Ling - SGUser <[elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)>;

**Without Prejudice**

Dear Sir/Madam,

We would like to engage **AJAX INSPECTION SERVICES PTE LTD** to conduct the PRI.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

On Monday, 24 January 2022, 09:21:01 am SGT, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 22.01.2021 of the PRI Notice of your client's vehicle SJD2502R;

Please find our panel surveyors as follows: -

1. INFINITI APPRAISAL SERVICE
2. AJAX INSPECTION SERVICES PTE LTD
3. RT APPRAISAL PTE LTD
4. LKK AUTO CONSULTANTS PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [.motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

Best Regards,

Venessa Chan

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>

**Sent:** Saturday, 22 January 2022 5:55 pm

**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** [EXTERNAL] PRI ARRANGEMENT FOR VEHICLE: SJD2502R

## Without Prejudice

Dear Sir/Madam,

**ACCIDENT INVOLVING SJD2502R, SNB8785P & SMM2465G ALONG BRADDELL FLYOVER TOWARDS YIO CHU KANG AFTER BRADDELL ROAD EXIT ON 22/01/2022 @ 1330HRS.**

We are instructed to notify you of a road accident on **22 Jan 2022** at about **1330 hours** along **BRADDELL FLYOVER TOWARDS YIO CHU KANG AFTER BRADDELL ROAD EXIT** involving our client's vehicle registration number **SJD2502R** and vehicle registration number **SNB8785P** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

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