

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 22 February 2022 9:36 AM
To: Choo, Thelma; Admin-D (LKKAUTO); Teo, Grace; assignments; SUR; Reports (LKKAUTO)
Subject: RE: LKK/MC \ CMTD2200314/THE(nr) - FBM3894A | REQUEST FOR PRE-REPAIR INSPECTION FOR SJL4519M DOA: 24.01.2022
Attachments: SJL 4519M LKKPhotos_compressed.pdf; SJL 4519M LTA.pdf; SJL 4519M MARK EST_compressed.pdf; SJL 4519M PRELI REVISED.pdf

Dear Thelma,

Enclosed preliminary revised of vehicle SJL 4519M
Date of survey: 24/1/2022
Number of days (estimated) : 5 days

Survey report will forward you shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Thursday, 17 February 2022 1:34 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2200314/THE(nr) - FBM3894A | REQUEST FOR PRE-REPAIR INSPECTION FOR SJL4519M DOA: 24.01.2022

Dear Veron,

We refer to the above matter

We have received the Letter of Demand from the Third Party Workshop

Please forward to us both the Preliminary Report and the Finalized Survey Report ASAP

Thank you

Best Regards
Thelma Choo
Claims Executive
D: 6322 4681 | T: 6461 6555

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>**Sent:** Tuesday, January 25, 2022 10:07 AM**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** RE: LKK/MC \ CMTD2200314/THE(nr) - FBM3894A | REQUEST FOR PRE-REPAIR INSPECTION FOR SJL4519M DOA: 24.01.2022

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Dear Thelma,

Please be informed that we have inspected the vehicle SJL 4519M on 24/1/22.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>**Sent:** Monday, 24 January 2022 2:54 PM**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** RE: LKK/MC \ CMTD2200314/THE(nr) - FBM3894A | REQUEST FOR PRE-REPAIR INSPECTION FOR SJL4519M DOA: 24.01.2022

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 24 January, 2022 2:50 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Jason <jason@fastechauto.com.sg>
Subject: LKK/MC \ CMTD2200314/THE(nr) - FBM3894A | REQUEST FOR PRE-REPAIR INSPECTION FOR SJL4519M DOA: 24.01.2022

Without Prejudice

Our Reference: CMTD2200314/THE
Your Reference: SJL4519M

Hi Ashley,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SJL4519M** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555
For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ashley Chia <ashley.chia@fastechauto.com.sg>

Sent: Monday, January 24, 2022 2:39 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2200314/THE(nr) - FBM3894A | REQUEST FOR PRE-REPAIR INSPECTION FOR SJL4519M DOA: 24.01.2022

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Dear Grace,

Please arrange (LKK Auto Consultants Pte Ltd - Marcus Chua) to conduct the pre-repair survey.

Thank You.

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, January 24, 2022 1:43 PM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: PRI \ CMTD2200314/THE(nr) - FBM3894A | REQUEST FOR PRE-REPAIR INSPECTION FOR SJL4519M DOA: 24.01.2022

Our Reference: CMTD2200314/THE

Your Reference: SJL4519M

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 24/01/2022

Attention:

M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING FBM3894A & SJL4519M ON 24.01.2022

We refer to your Notice of Accident dated 24/01/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Monday, January 24, 2022 11:32 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SJL 4519M DOA: 24.01.2022

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Dear Sir / Madam,

Your insured' s vehicle: FBM 3894A.

Date of accident: 24/01/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SJL 4519M.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.