

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 27.04.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SLF 6215J / XE 7035T ON 23.01.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SLF 6215J**, which was involved in the captioned accident with your insured vehicle no: **XE 7035T**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	6,420.00
2) Loss of Rental	\$	500.00
3) LTA Search Fee	\$	7.45
	<u>\$</u>	<u>6,927.45</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) LTA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving License         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd



DATE : 23/01/2022

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. \_\_\_\_\_

SLF 6215J/XE 7035T

ALONG 234 Bukit Panjag Rj Rd, BIK 234, S(670234) Carpark

ON 23/01/2022

I/We, Koh Lay Ai, Jenna

of (NRIC No./ROC No.) S7728256D

of BIK 733 Woodlands Circle #03-95 S(730733)

owner of vehicle no. SLF 6215J in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SLF 6215J at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : \_\_\_\_\_

Name of Owner :

Koh Lay Ai, Jenna



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00155002100 Claim No : SNM22D200688/C02/XE7035T/TOHHS

Claimant : KOH LAY AI, JENNA (XU LIAI)

Amount : **S\$6,900.00**  
Singapore Dollars Six Thousand Nine Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLF6215J  
Insured Vehicle No. : XE7035T

Date of Loss : 23/01/2022  
Place of Accident : 234 BUKIT PANJANG RING ROAD CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALBA W&H SMART CITY PTE. LTD  
Driver Name : ALOYSIUS WONG YU FENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 6,900.00
	=====
TOTAL . . . . .	S\$ 6,900.00
	=====

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Claimant Name : Koh Lay Ai, Jenna NRIC No : S7728 256D

Signature :  Date : 08/07/2022

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22803

Date : 27.04.2022  
Vehicle No : SLF 6215J  
Make/Model : TOYOTA ALTIS 1.6  
Chassis/Eng# :  
Accident Date : 23.01.2022  
Claim No :  
Reference : 0122 -22803  
Policy No :

		Amount
To proceed on lump sum repair	S\$	6000.00

E. & O. E.

Total : S\$	6000.00
GST @ 7% : S\$	420.00
<b>Amount Due : S\$</b>	<b>6420.00</b>



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 22152

Name <b>Koh Lay Ai, Jenna</b>			REG. No. <b>SLH 76317</b>		MAKE MODEL:		
ADDRESS <b>BLK 733 Woodlands Circle</b>			DIESEL		PETROL	E 1/4 1/2 3/4 F	
#03-95			KM IN		DATE & TIME IN <b>28/01/2022 @ 17:00PM</b>		
S(730733)			KM OUT		DATE & TIME OUT <b>23/01/2022 @ 18:10PM</b>		
NAMED DRIVER <b>Koh Hock Jim Eugene</b>			KM DRIVEN		TIME USED		
DRIVING LICENCE NO <b>S7782 S7728256D</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS		
PASSPORT NO <b>\$</b>	DATE OF ISSUE	PLACE OF ISSUE	<b>5</b> DAYS		@SS <b>100-00</b> <b>\$500-00</b>		
ADD NAMED DRIVER			WEEKS		@SS		
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@SS		
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL		
<b>IMPORTANT NOTES:</b> This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.			TOTAL RENTAL		<b>\$500-00</b>		
			DELIVERY FEE				
			COLLECTION FEE				
			PER DAY \$		PER WEEK \$	PER MONTH \$	
<b>ADDITIONAL CONDITIONS:</b> <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore only : SGD 2000.00 *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used in S'pore only : SGD 1500.00 *Section II - Used outside S'pore : SGD 3000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00 <b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. <b>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Section I - Used in S'pore only : SGD 6000.00 *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used in S'pore only : SGD 6000.00 *Section II - Used outside S'pore : SGD 12,000.00 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00 <b>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</b>			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)				
			PER DAY \$		PER WEEK \$	PER MONTH \$	
			PREPAYMENT		TOTAL CHARGE		
			CHECK		DEPOSIT		
CASH							
RECEIPT NO.		NETT CHARGE					
AMOUNT DUE / REFUND							

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

**X** \_\_\_\_\_  
RENTER'S/DRIVER'S SIGNATURE

**X** \_\_\_\_\_  
DYNAMIC CAR RENTAL



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: KOH LAY AI, JENNA

Invoice : DCR-2022-01-29

Date : 28.01.2022

Agreement No : 22152

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7631Z</u> ( 0122-22803 )	\$ 500.00
Rental Period from <u>23.01.2022</u> to <u>28.01.2022</u> .	
<hr/>	
E. & O. E.	Total \$ <u>500.00</u>

ASHLEY

for Dynamic Car Rental



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Apr 2022 / 11:34:51

Receipt Date/Time : 06 Apr 2022 / 11:34:51

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220406-001310

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

<b>Amount Before GST (S\$)</b>	<b>GST Amount (S\$)</b>	<b>Amount After GST (S\$)</b>
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Result of Insurance Enquiry - XE7035T

As at 23 Jan 2022/08:30:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - XE7035T  
Enquiry Fee  
20220406113412169793

7.00	0.49	7.49
------	------	------

<b>Sub-Total</b>	7.00	0.49	7.49
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<b>Total Before Rounding</b>	7.00	0.49	7.49
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<b>Rounding Difference</b>			0.04
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<b>Total Amount Payable</b>			7.45
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Paid By

20220406113422122

Direct Debit: eNETS Debit  
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 3 February 2022 10:09 AM  
**To:** Kartikgesan@Alba-wh.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING XE 7035T(CHINA TAIPING) AND SLF 6215J AT/ALONG BLK 234 BUKIT PANJANG RING ROAD ON 23/01/2022

03 Feb 2022

**M/s ALBA W&H SMART CITY PTE. LTD.**  
Driver: ALOYSIUS WONG YU FENG

[By Email Only]

Dear Sir/Madam,

**You Ref: XE7035T**  
**Our Ref: CC6/CTI22000806/Upa3**  
**ACCIDENT INVOLVING XE 7035T(CHINA TAIPING) AND SLF 6215J AT/ALONG BLK 234 BUKIT PANJANG RING ROAD ON 23/01/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SLF6215J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 12 July 2022 9:22 AM  
**To:** 'Alfred Toh'  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - SNM22D200688/C02/XE7035T/TOHHS /Direct Settlement - Accident Involving XE7035T AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$6,900.00(all-in).

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Friday, 29 April 2022 3:01 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [Seek Mandate] - SNM22D200688/C02/XE7035T/TOHHS /Direct Settlement - Accident Involving XE7035T AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

**LKK REF - CC6/CTI22000806/Upa3**

**CTI REF - SNM22D200688/C02/XE7035T/TOHHS**

Dear Hsiao Tong

We refer to your email of 28 April 2022.

Please proceed to resolve the property damage claim up to \$6,927.45.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 28 April 2022 11:47 am

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [Seek Mandate] - SNM22D200688/C02/XE7035T/TOHHS /Direct Settlement - Accident Involving XE7035T AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D200688/C02/XE7035T/TOHHS**

LKK ref : CC6/CTI22000806/Upa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE7035T(CHINA TAIPING) AND SLF6215J(TP) ON 23/01/2022**

We refer to the above matter.

Please be informed that our insured driver collided onto third party parked vehicle while he was making a turn. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$6,927.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$17,463.36	\$ 6,420.00 (\$6,000.00 + 7%GST)
2. Loss of Rental (5days x \$100.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$17,970.81</b>	<b><u>\$ 6,927.45</u></b>

Surveyor recommended 4days for repair + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/04/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, 25 February 2022 11:02 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM22D200688/C02/XE7035T/TOHHS /Direct Settlement - Accident Involving XE7035T AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

**LKK REF - CC6/CTI22000806/Upa3**

**CTI REF - SNM22D200688/C02/XE7035T/TOHHS**

Dear Hsiao Tong

We are in receipt of email with prelim advice, estimates and photos.

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 25 February 2022 10:43 am

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D200688/C02/XE7035T/TOHHS /Direct Settlement - Accident Involving XE7035T AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, 28 January 2022 5:00 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM22D200688/C02/XE7035T/TOHHS /Direct Settlement - Accident Involving XE7035T AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

**LKK REF - CC6/CTI22000806/Upa3**

**CTI REF - SNM22D200688/C02/XE7035T/TOHHS**

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of the Preliminary advice.

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 27 January 2022 4:22 pm

**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200688/C02/XE7035T/TOHHS / FW: Direct Settlement - Accident Involving XE7035T (OI : CTI - TBA) AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D200688/C02/XE7035T/TOHHS.

Dear Alfred,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 26 January 2022 4:18 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving XE7035T (OI : CTI - TBA) AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boon Sen,

Attached here with insured report and cover note for your attention and action please.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 24 January, 2022 4:55 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving XE7035T (OI : CTI - TBA) AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

Dear Sir

No cover for XE7035T

Pls check and proof.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 24 January 2022 2:45 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving XE7035T (OI : CTI - TBA) AND SLF6215J (TP : LKK REF - CC6/CTI22000806/Upa3) on 23.01.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLF 6215J at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- OID's note

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***