

## Meng Yan (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 21 January, 2022 10:30 PM  
**To:** claims@premiumauto.com.sg; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh; Chong Boon Sen  
**Subject:** EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN  
**Attachments:** PA00492022 - SDJ 428 A - A5 SB 2.0 TFSI - FRONT - CHINA (OD).pdf; SDJ428A AMENDED SAS REPORT.pdf

Dear Jennis Tan

We refer to your email pertaining to the above matter.

Please note that we shall be appointing M/s LKK Auto Consultants Pte Ltd to survey Insured vehicle.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 21 January 2022 12:49 pm  
**To:** claims@premiumauto.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** FW: EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

Dear Sir,

Kindly note case handler is Alfred Toh.

Dear Alfred,

Fya. OD claim.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Friday, 21 January 2022 12:35 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

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Dear Boon Sen,

Attached above is the estimate for your kind reference.

Thank you.

**Best Regards,**  
**Jennis Tan**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Thursday, 20 January, 2022 11:52 AM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** O/R: SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

Dear Sir,

Pls submit OD estimate for processing (this is Autoexcel).

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 19 January 2022 6:55 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

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Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 21/1/22 @ 10AM @ Benoi. Tow in

Address : 24 Benois Sector. S629857

Thank you.

**Best Regards,**  
**Jennis Tan**  
**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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