

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 27 January 2022 10:41 AM
To: Admin-D (LKKAuto); 'Claims'; SUR; assignments
Subject: RE: SNM22D200483/C01/SDJ428A/TOHHS /OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SDJ 428A, (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 27 January 2022 10:34 AM
To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Eddie Sim' <eddie.sim@sg.cntaiping.com>
Subject: RE: SNM22D200483/C01/SDJ428A/TOHHS /OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22

Dear Alfred,

Content noted with thanks.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 27 January, 2022 10:05 AM
To: Claims <claims@premiumauto.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Eddie Sim <eddie.sim@sg.cntaiping.com>
Subject: SNM22D200483/C01/SDJ428A/TOHHS /OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22

CLAIM NO: SNM22D200483/C01/SDJ428A/TOHHS - OWN DAMAGE CLAIM

M/S LKK AUTO CONSULTANTS PTE LTD

Dear Sirs

Please be advised that authorization has been given in Merimen.

Kindly assist to follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 27 January 2022 8:44 am
To: 'Claims' <claims@premiumauto.com.sg>; 'Meng Yan (LKK Auto)' <admin-d@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

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Dear all,

Kindly assist on OD approval.

Your insured is chasing for his vehicle to be repaired.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 26 January 2022 9:04 AM

To: 'Meng Yan (LKK Auto)'; 'Alfred Toh'; 'assignments'

Cc: 'Claims Dept of CTI'; 'Chong Boon Sen'; 'Claims'

Subject: RE: EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

Dear all,

Vehicle has been surveyed. Kindly assist on OD approval.

Your insured is chasing for his vehicle to be repaired.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Meng Yan (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 24 January 2022 9:21 AM

To: 'Alfred Toh'; claims@premiumauto.com.sg; 'assignments'

Cc: 'Claims Dept of CTI'; 'Chong Boon Sen'

Subject: RE: EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

Dear Alfred,

Thank you for the assignment.

Dear Jennis,

May I know is the vehicle SDJ 428A still in the workshop? 24 Benois Sector. S629857

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 21 January, 2022 10:30 PM

To: claims@premiumauto.com.sg; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGE CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

Dear Jennis Tan

We refer to your email pertaining to the above matter.

Please note that we shall be appointing M/s LKK Auto Consultants Pte Ltd to survey Insured vehicle.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 21 January 2022 12:49 pm

To: claims@premiumauto.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

Dear Sir,

Kindly note case handler is Alfred Toh.

Dear Alfred,

Fya. OD claim.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 21 January 2022 12:35 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: EST - SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

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Dear Boon Sen,

Attached above is the estimate for your kind reference.

Thank you.

**Best Regards,
Jennis Tan
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 20 January, 2022 11:52 AM

To: Claims <claims@premiumauto.com.sg>

Subject: O/R: SNM22D200483/C01/SDJ428A/TOHHS / RE: OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

Dear Sir,

Pls submit OD estimate for processing (this is Autoexcel).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 19 January 2022 6:55 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OWN DAMAGED CLAIM FOR VEHICLE SDJ 428 A DOA 19/1/22 - TOW IN

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Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 21/1/22 @ 10AM @ Benoi. Tow in

Address : 24 Benois Sector. S629857

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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