

Our Ref: CT0122/SHC2635U/CK(st)
Date: 17.02.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 16.01.2022 INVOLVING SHC2635U & GBJ5219C ALONG CTE TWDS AYE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2635U, which was involved in the captioned accident with your insured vehicle No GBJ5219C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	4,066.00
2. Loss of Rental	5 days x S\$ 128.40	S\$	642.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	5,115.49
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2635U , GBJ5219C
CTE TWDS AYE****ON 16-Jan-22 13:20**

I / We

TAN KANG YANG (CHE... (Hirer) NRIC No.: **SXXXX216J**

and/or

(Relief) NRIC No.: **SXXXX216J**

Taxi Number

SHC2635U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Jan-2022

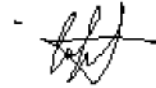
Name of Hirer

TAN KANG YANG (CHEN JIANG YANG)

Hirer NRIC

SXXXX216J

Signature :



Address

**668A EDGEFIELD PLAINS #03-706
821668**

Contact No.

97578216

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00069252101 Claim No : SNM22D200442/C02/GBJ5219C/THAMYL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$4,750.00**
Singapore Dollars Four Thousand Seven Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2635U
Insured Vehicle No. : GBJ5219C

Date of Loss : 16/01/2022
Place of Accident : CTE, AYE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABWIN LEASING PTE LTD
Driver Name : MUHAMMAD NIFAIL FIRDAUS BIN ALI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,750.00
	=====
TOTAL	S\$ 4,750.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  Date : 28.3.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2635U

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
11.12.2018

CHASSIS CODE
KMHC851CVKU122138

NO/DATE
91644550 11.02.2022

JOB NO.
305501862

ODOMETER READING

JOB TYPE

Description : 3P 16.01.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,800.00
Add GST @ 7.000 %	266.00
Total Invoice amount	4,066.00

Issued by : CHEWBEELING 11.02.2022 13:58:22
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

UNLESS STATED, ALL REPAIRABLE PRESENTED AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22010299

Date: 09 February 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/01/2022 @ 13:20 hrs
ALONG CTE TWDS AYE
INVOLVING GBJ5219C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2635U** (the "Taxi"). The Taxi was hired to **TAN KANG YANG (CHEN JIANG YANG) IC NO SXXXX216J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

516 26350.

[illegible]

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	17 Jan 2022 / 15:23:13		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBJ5219C		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20220117152313865251

Search Date / Time: 16 Jan 2022 13:20:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SAC 26384

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 3 February 2022 9:16 AM
To: CLAIMS@ABWINLEASING.SG
Subject: Claim Notification - ACCIDENT INVOLVING GBJ 5219C(CHINA TAIPING) AND SHC 2635U AT/ALONG CENTRAL EXPRESSWAY ON 16/01/2022

03 Feb 2022

M/s ABWIN LEASING PTE LTD
Driver: MUHAMMAD NIFAIL FIRDAUS BIN ALI

[By Email Only]

Dear Sir/Madam,

You Ref: GBJ5219C
Our Ref: CC3/CTI22000796/Vpa3
ACCIDENT INVOLVING GBJ 5219C(CHINA TAIPING) AND SHC 2635U AT/ALONG CENTRAL EXPRESSWAY ON 16/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC2635U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 29 March 2022 8:26 AM
To: Pauline Tham
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - : SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

Dear Sirs/mdm,

For an update, we have settled the matter at a global sum of \$4,750.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 17 March 2022 11:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - : SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

[Confidential]

Hi Hsiao Tong

Please proceed with your recommendation.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, March 17, 2022 8:58 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - : SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our email dated 24/02/2022.

Kindly let us have your mandate/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 24 February 2022 8:53 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com
Subject: [Seek Mandate] - : SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

Your ref: **SNM22D200442/C02/GBJ5219C/THAMYL**
LKK ref : CC3/CTI22000796/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ5219C(CHINA TAIPING) AND SHC2635U(TP) ON 16/01/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$4,787.09(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,914.83	\$ 4,066.00 (\$3,800.00 + 7%GST)
2. Loss of Rental (5days x \$128.40)	\$ 642.00	\$ 513.60 (4days x \$128.40)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,964.32	<u>\$ 4,787.09</u>

Surveyor recommended 2days for repair + 1Suday +1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 28 January 2022 4:44 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

[Confidential]

Hi Mei Kwan

Attached as requested.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, January 27, 2022 4:41 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, January 24, 2022 6:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200442/C02/GBJ5219C/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 24 January 2022 12:01 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2635U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.