

## Hsiao Tong (LKKAUTO)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 17 March 2022 11:36 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [Seek Mandate] - : SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

[Confidential]

Hi Hsiao Tong

Please proceed with your recommendation.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, March 17, 2022 8:58 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [Seek Mandate] - : SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

[Confidential]

Dear Sirs/Mdm,

We refer to our email dated 24/02/2022.

Kindly let us have your mandate/instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 24 February 2022 8:53 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Subject:** [Seek Mandate] - : SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

Your ref: **SNM22D200442/C02/GBJ5219C/THAMYL**

LKK ref : CC3/CTI22000796/Vpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBJ5219C(CHINA TAIPING) AND SHC2635U(TP) ON 16/01/2022**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**ComfortDelgro Engineering Pte Ltd**" at **\$4,787.09(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,914.83	\$ 4,066.00 (\$3,800.00 + 7%GST)
2. Loss of Rental (5days x \$128.40)	\$ 642.00	\$ 513.60 (4days x \$128.40)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 8,964.32</b>	<b><u>\$ 4,787.09</u></b>

Surveyor recommended 2days for repair + 1Suday +1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Friday, 28 January 2022 4:44 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

[Confidential]

Hi Mei Kwan

Attached as requested.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, January 27, 2022 4:41 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Monday, January 24, 2022 6:13 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200442/C02/GBJ5219C/THAMYL / FW: Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200442/C02/GBJ5219C/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 24 January 2022 12:01 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBJ5219C (OI : CTI - TBA) and SHC2635U (TP : LKK REF - CC3/CTI22000796/Vpa3) on 16.01.2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2635U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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