

Meng Yan (LKK Auto)

From: Motor Claims <motorclaims@kscgp.com>
Sent: Saturday, 22 January, 2022 9:56 AM
To: Irene Tay; assignments@lkkauto.com; Admin A; Jaga
Subject: Re: SNM22D200494/C02/PA8801H/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: PA 8801H and our ref: PC 5108K/CA/jn/cl
Attachments: P GIA_redacted.pdf

Dear Irene,

Please see attached client's GIA report, for your attention.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: accident@kscgp.com

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: 22 January 2022 07:24

To: assignments@lkkauto.com <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@kscgp.com>; Jaga <jaga@kscgp.com>

Subject: FW: SNM22D200494/C02/PA8801H/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: PA 8801H and our ref: PC 5108K/CA/jn/cl

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with CROWN ASIA to conduct survey.

Aside to KSCGP;

Please let us have a copy of your client GIA REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Friday, 21 January 2022 4:10 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Jaga <jaga@kscgp.com>

Subject: Re: SNM22D200494/C02/PA8801H/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: PA 8801H and our ref: PC 5108K/CA/jn/cl

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Dear Irene,

Please see attached 2nd PRS for your attention.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: accident@kscgp.com

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: 21 January 2022 15:16

To: Motor Claims <motorclaims@kscgp.com>; Jaga <jaga@kscgp.com>

Subject: FW: SNM22D200494/C02/PA8801H/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: PA 8801H and our ref: PC 5108K/CA/jn/cl

Dear Sir/Mdm,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 21 January 2022 2:55 PM
To: motorclaims@kscgp.com; Jaga <jaga@kscgp.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200494/C02/PA8801H/TAYHP / FW: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: PA 8801H and our ref: PC 5108K/CA/jn/cl

Without Prejudice
Save as to costs

Dear Irene,

Please conduct PRS for PC 5108K.

Note: officer in charge Irene Tay 63896192.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Motor Claims <motorclaims@kscgp.com>
Sent: Friday, 21 January 2022 1:56 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaga <jaga@kscgp.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: CL - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: PA 8801H and our ref: PC 5108K/CA/jn/cl

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

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Singapore 059413

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