

Our Ref: CT0122/SHD3065C/CK(st)
Date: 08.02.2022

CHINA TAIPING INSURANCE CO (S)PTE LTD
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 20.01.2022 INVOLVING SHD3065C & GBA6301M ALONG LOYANG WAY TURN RH TO LOYANG DR

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3065C, which was involved in the captioned accident with your insured vehicle No GBA6301M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,350.00
2. Loss of Rental	6 days x S\$ 110.67	S\$	664.02
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	6,501.51
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHD3065C , GBA6301M
ALONG LOYANG WAY TURN RH TO LOYANG DR****ON 20-Jan-22 10:20****I / We TAN SWEE HOCK (Hirer) NRIC No.: SXXXX105G****and/or CHUAH SHAU HOOW (Relief) NRIC No.: SXXXX269A****Taxi Number SHD3065C****hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):**

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 20-Jan-2022**Name of Hirer TAN SWEE HOCK****Hirer NRIC SXXXX105G****Signature :****Address 744 PASIR RIS STREET 71 #08-05
510744****Contact No. 88627269****Name of Relief CHUAH SHAU HOOW****Relief NRIC SXXXX269A****Signature :****Address 546 HOUGANG ST 51 #10-200
530546****Contact No. 91155635**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00061082101 Claim No : SNM22D200525/C02/GBA6301M/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$6,150.00**
Singapore Dollars Six Thousand One Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD3065C
Insured Vehicle No. : GBA6301M

Date of Loss : 20/01/2022
Place of Accident : 64 LOYANG WAY TURN RIGHT TO LOYANG DRIVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HIAP TAT HOLDING PTE LTD
Driver Name : RAYMOND TEO CHENG BOON (RAYMOND ZHANG QINGWEN)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 6,150.00
	=====
TOTAL	S\$ 6,150.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 16.3.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3065C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
28.04.2016

CHASSIS CODE **JOB TYPE**
KMHLB41UMGU087904

NO/DATE
91641949 04.02.2022

JOB NO.
305502233

ODOMETER READING

Description : 3P 20.01.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	5,000.00
Add GST @ 7.000 %	350.00
Total Invoice amount	5,350.00

Issued by : KATHERINETAN 04.02.2022 08:52:49
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22010367

Date: 03 February 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/01/2022 @ 10:20 hrs
ALONG LOYANG WAY TURN RH TO LOYANG DR
INVOLVING

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3065C** (the "Taxi"). The Taxi was hired to **TAN SWEE HOCK IC NO SXXXX105G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	20 Jan 2022 / 15:04:54		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBA6301M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20220120150454644488
Search Date / Time:	20 Jan 2022 10:20:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		
Information displayed is correct as at the log date and time.			

Enquire Related Logs

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 January 2022 8:29 AM
To: raymond@hiaptat.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING GBA 6301M(CHINA TAIPING) AND SHD 3065C AT/ALONG LOYANG WAY ON 20/01/2022

27 Jan 2022

HIAP TAT HOLDING PTE LTD
Driver: RAYMOND TEO CHENG BOON (RAYMOND ZHANG QINGWEN)

[By Email Only]

Dear Sir/Madam,

You Ref: GBA6301M
Our Ref: CC3/CTI22000792/Vpa3
ACCIDENT INVOLVING GBA 6301M(CHINA TAIPING) AND SHD 3065C AT/ALONG LOYANG WAY ON 20/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHD3065C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle was turning out from minor road and collided with third party who was turning into minor road. Under Motor Accident Guide, vehicle turning from major road into minor road has precedence over vehicle turning from minor road to major road. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 16 March 2022 12:54 PM
To: Adeline Chng
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$6,150.00(all-in).

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 9 March 2022 3:48 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$ 6,321.51 (all-in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 4, 2022 4:04 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

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Your ref: **SNM22D200525/C02/GBA6301M/CHNGPW**

LKK ref : CC3/CTI22000792/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBA6301M(CHINA TAIPING) AND SHD3065C(TP) ON 20/01/2022

We refer to the above matter.

The accident occurred when our driver turned out from minor road to major road and collided with third party who was turning into minor road from major road. We are of the view that BOLA 9c is applicable. Liability is not in our driver's favour.

We seek your approval to offer repairer **"ComfortDelgro Engineering Pte Ltd"** at **\$6,321.51(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,482.38	\$ 5,350.00 (\$5,000.00 + 7%GST)
2. Loss of Rental (6days x \$110.67)	\$ 664.02	\$ 664.02 (6days x \$110.67)

3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 300.00 (6days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$10,633.89	<u>\$ 6,321.51</u>

Surveyor recommended 4days for repair +1PRS + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 26 January 2022 2:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Dear Mei Kwan/Hsiao Tong

Attached herewith our insured SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 26, 2022 9:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200525/C02/GBA6301M/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 25 January 2022 11:37 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3065C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.