

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 9 March 2022 3:48 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$ 6,321.51 (all-in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, March 4, 2022 4:04 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

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Your ref: **SNM22D200525/C02/GBA6301M/CHNGPW**

LKK ref : CC3/CTI22000792/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBA6301M(CHINA TAIPING) AND SHD3065C(TP) ON 20/01/2022

We refer to the above matter.

The accident occurred when our driver turned out from minor road to major road and collided with third party who was turning into minor road from major road. We are of the view that BOLA 9c is applicable. Liability is not in our driver's favour.

We seek your approval to offer repairer **"ComfortDelgro Engineering Pte Ltd"** at **\$6,321.51(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,482.38	\$ 5,350.00 (\$5,000.00 + 7%GST)
2. Loss of Rental (6days x \$110.67)	\$ 664.02	\$ 664.02 (6days x \$110.67)
3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 300.00 (6days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$10,633.89	<u>\$ 6,321.51</u>

Surveyor recommended 4days for repair +1PRS + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.entaiping.com>

Sent: Wednesday, 26 January 2022 2:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Subject: RE: SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Dear Mei Kwan/Hsiao Tong

Attached herewith our insured SAS report for your perusal.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 26, 2022 9:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200525/C02/GBA6301M/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 25 January 2022 11:37 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA6301M (OI : CTI - TBA) and SHD3065C (TP : LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3065C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

