# Mei Kwan (LKKAuto)

**From:** Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Wednesday, 26 January, 2022 2:46 PM

To: Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)

Cc: Claims Dept of CTI

Subject: RE: SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident

Involving GBA6301M (OI: CTI - TBA) and SHD3065C (TP: LKK REF -

CC3/CTI22000792/Vpa3) on 20/01/2022

Attachments: bill (10).pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK

# Dear Mei Kwan/Hsiao Tong

Attached herewith our insured SAS report for your perusal.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

## Thank you.

#### Adeline Chnq

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 26, 2022 9:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong

<chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM22D200525/C02/GBA6301M/CHNGPW / FW: Direct Settlement - Accident Involving GBA6301M (OI: CTI - TBA) and SHD3065C (TP: LKK REF - CC3/CTI22000792/Vpa3) on 20/01/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200525/C02/GBA6301M/CHNGPW.

Dear Adeline,

Pls revert LKK.

Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Tuesday, 25 January 2022 11:37 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBA6301M (OI: CTI - TBA) and SHD3065C (TP: LKK

REF - CC3/CTI22000792/Vpa3) on 20/01/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3065C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

### To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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