

Our Ref: CT0122/SHC3848R/CK(st)
Date: 08.02.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 17.01.2022 INVOLVING SHC3848R & SJV 740M ALONG ANG MO KIO HUB

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3848R, which was involved in the captioned accident with your insured vehicle No SJV 740M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,123.50
2. Loss of Rental	3 days x S\$ 110.67	S\$	332.01
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,697.51
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC3848R , SJV740M
ALONG ANG MO KIO HUB****ON 17-Jan-22 14:30**I / We **CHAN KOK SIEW** (Hirer) NRIC No.: **SXXXX904E**and/or (Relief) NRIC No.: **SXXXX904E**Taxi Number **SHC3848R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **17-Jan-2022**Name of Hirer **CHAN KOK SIEW**Hirer NRIC **SXXXX904E**

Signature :

Address **286A TOH GUAN ROAD #18-40
601286**Contact No. **96354074**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00013802201

Claim No : SNM22D200467

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,607.51

DOLLARS ONE THOUSAND SIX HUNDRED **SEVEN** AND CENTS FIFTY ONE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3848R

Insured Vehicle No. : SJV 740M

Date of Loss : 17/01/2022

Place of Accident : TAXI STAND AMK HUB

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN CHOR TENG DOMINIC

Driver Name : YU.FOONG KWAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,123.50
(3) Loss of Use /Rental/Earning	S\$	482.01
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,607.51
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 12.7.2022

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

205 Braddell Road Singapore 579701 303 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungai Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3848R

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.09.2015

CHASSIS CODE
KMHLB41UMGU077297

NO/DATE
91641952 04.02.2022

JOB NO.
305501867

ODOMETER READING

JOB TYPE

Description : 3P 17.01.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,050.00
Add GST @ 7.000 %		73.50
Total Invoice amount		1,123.50

Issued by : KATHERINETAN 04.02.2022 08:56:06
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE IS WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND UNDISPUTED.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22010306

Date: 03 February 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/01/2022 @ 14:30 hrs
ALONG ANG MO KIO HUB
INVOLVING SJV740M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3848R** (the "Taxi"). The Taxi was hired to **CHAN KOK SIEW IC NO SXXXX904E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Find insurer

Vehicle reg. no.

SJV740M

Date of Accident

17/01/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**
Period of Insurance **09/01/2022 - 08/01/2023**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **17/01/2022 16:48**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 25 January 2022 12:54 PM
To: DOM1486@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJV 740M & SHC 3848R ALONG/AT TAXI STAND AMK HUB ON 17/01/2022

Our Ref: CC3/CTI22000788/Vra3

CHAN CHOR TENG DOMINIC- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 740M & SHC 3848R ALONG/AT TAXI STAND AMK HUB ON 17/01/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 3848R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

(Motor Claims Dept)

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 8 July 2022 4:54 PM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM22D200467/C02/SJV740M/TANKL / FW: Direct Settlement - Accident Involving SJV740M (OI : CTI - SNM22D200467/C02/TANKL) and SHC3848R (TP : LKK REF - CC3/CTI22000788/Vra3) on 17.01.2022

[Confidential]

Dear Cecilia,

We refer to your email below.

Please proceed to offer up to \$1,607.51(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 1 June 2022 9:28 am
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200467/C02/SJV740M/TANKL / FW: Direct Settlement - Accident Involving SJV740M (OI : CTI - SNM22D200467/C02/TANKL) and SHC3848R (TP : LKK REF - CC3/CTI22000788/Vra3) on 17.01.2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D200467**

Our ref : CC3/CTI22000788/Vga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJV 740M (OI) & SHC 3848R (TP) ON 17/01/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,607.51 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,023.18	\$ 1,123.50
2. Loss of Rental (3days x \$110.67)	\$ 332.01	\$ 332.01 (3days x \$110.67)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
Total	\$ 2,597.19	<u>\$ 1,607.51</u>

**02 days recommendation for repair + 1PRS = 3 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/03/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 24 January 2022 6:12 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200467/C02/SJV740M/TANKL / FW: Direct Settlement - Accident Involving SJV740M (OI : CTI - SNM22D200467/C02/TANKL) and SHC3848R (TP : LKK REF - CC3/CTI22000788/Vra3) on 17.01.2022

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.