

Hsiao Tong (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Saturday, 23 July 2022 5:43 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D200538/C02/PC4539G/THAMYL / FW: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

[Confidential]

Hi Hsiao Tong

We proposed LOR starts from \$100 per day for negotiation.

The rest we agree.

Thanks.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, July 15, 2022 5:35 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D200538/C02/PC4539G/THAMYL / FW: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

[Confidential]

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Dear Sirs/Mdm,

We refer to our mandate request dated 17/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 17 June 2022 8:33 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D200538/C02/PC4539G/THAMYL / FW: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

Your ref: **SNM22D200538/C02/PC4539G/THAMYL**

LKK ref : CC6/CTI22000786/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PC4539G(CHINA TAIPING) AND SJL8885D(TP) ON 20/01/2022

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**ADVANCE AUTO GARAGE**" at **\$5,847.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$11,662.80	\$ 5,000.00
2. Loss of Rental (9days x \$120.00)	\$ 1,080.00	\$ 840.00 (7days x \$120.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$12,750.25	<u>\$ 5,847.45</u>

Surveyor recommended 5days for repair + 1PRS + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 28 April 2022 9:28 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200538/C02/PC4539G/THAMYL / FW: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 4 February 2022 5:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200538/C02/PC4539G/THAMYL / FW: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

[Confidential]

Hi Mei Kwan

OI report for your view.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, January 27, 2022 4:48 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200538/C02/PC4539G/THAMYL / FW: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, January 24, 2022 4:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200538/C02/PC4539G/THAMYL / FW: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D200538/C02/PC4539G/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 24 January 2022 2:09 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving PC4539G (OI : CTI - TBA) AND SJL8885D (TP : LKK REF - CC6/CTI22000786/Apa3) on 20/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJL 8885D at M/s Advance Auto Garage - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.